OFFICE FOR DISPUTE RESOLUTION

Resolution Meeting Facilitation (RMF)

The **first 30 days** after a parent requests due process is considered a **resolution period**. A **Resolution Meeting** must be held, unless both sides agree to waive it or agree to mediation instead. If both parties believe a neutral third party at the Resolution Meeting will increase the likelihood of reaching agreement, ODR will send a facilitator free of charge.

The facilitator will ...

- Help the parties focus on the student
- Maintain impartiality
- Strive for open communication
- Help to resolve disagreements

Benefits of RMF can include:

- Improved relationships between parents and school representatives
- Identification of new options to address unresolved issues
- Improved chances of reaching agreement, making a stressful and costly due process hearing unnecessary







The Office for Dispute Resolution (ODR) provides the following resources for parents and educators:

- Special Education Consultline
- IEP Facilitation
- Training Programs
- Mediation

- Due Process Coordination
- Resolution Meeting Facilitation

The Office for Dispute Resolution (ODR) provides resources for parents and educators to resolve disagreements about a child's special education program before due process. Services are free:

- Special Education Consultline Parent telephone helpline
- IEP Facilitation
 IEP Team facilitators to assist in effective communication among team members
- Mediation Trained mediators to help parents and educators reach agreement
- Training Programs to enhance successful conflict resolution at the local level using effective communication and resolution strategies
- Due Process
 Coordination of due process
 hearings in which disagreements
 are resolved by the decision of a
 hearing officer
- Resolution Meeting Facilitation Facilitation to help parents and educators reach agreement during a Resolution Meeting



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VISIT US ON THE WEB ... www.odr-pa.org

