

Feedback Summary – CADRE Webinar – Using Data to Improve DR System Performance
 May 18, 2011 Noon PDT

Who participated?

A “Welcoming Poll” was taken as people signed on. The iLink attendee report showed a total of 44 lines connected to the webinar (not counting CADRE and presenters). Of these, 4 lines left between 12:36 PM and 12:45 PM. All other participants remained on the line until the end. Only 25 “lines” responded to the “Welcoming Poll.” Based on that response, we estimate that multi-participant sites represented another 13 participants, bring total participation to about 57. Most participants were state DR coordinators, process managers, staff and contractors. About half had actually looked at the Data Drill Demo.

Welcoming Poll Results:

Raw Number Respondents	Percent of Respondents
<p>1. How many people are participating from your site (ths phone line or computer)?</p> <p>20 A. Just me</p> <p>3 B. 2-3 people</p> <p>2 C. 4-6 people</p> <p>0 D. More than 6 people</p>	<p>1. How many people are participating from your site (ths phone line or computer)?</p> <p>65% A. Just me</p> <p>10% B. 2-3 people</p> <p>6% C. 4-6 people</p> <p>0% D. More than 6 people</p>
<p>2. Did you get a chance to watch the video demonstration of the Data Tool prior to dailing in?</p> <p>11 A. Yes</p> <p>11 B. Not yet</p> <p>2 C. Watched it but not sure how to use it</p>	<p>2. Did you get a chance to watch the video demonstration of the Data Tool prior to dailing in?</p> <p>35% A. Yes</p> <p>35% B. Not yet</p> <p>6% C. Watched it but not sure how to use it</p>
<p>3. What role do you have in Dispute Resolution?</p> <p>1 A. State Director (Part B or C)</p> <p>4 B. DR System Coordinator/Manager</p> <p>4 C. DR Process Coordinator/Manager</p> <p>6 D. State or Contracted DR System Staff</p> <p>2 E. OSEP or TA Center Staff</p> <p>5 F. Other</p>	<p>3. What role do you have in Dispute Resolution?</p> <p>3% A. State Director (Part B or C)</p> <p>13% B. DR System Coordinator/Manager</p> <p>13% C. DR Process Coordinator/Manager</p> <p>19% D. State or Contracted DR System Staff</p> <p>6% E. OSEP or TA Center Staff</p> <p>16% F. Other</p>

What did the participants think of the Webinar?

The closing poll was completed by 30 “lines.” The overall response to the webinar was positive. More than half of those responding found the webinar “very relevant” and the information provided “very useful.” The presentations and materials were rated as good quality or very high quality. Of those responding to the final question about interest in future webinars, the overwhelming preference was for quarterly events. Only one respondent indicated that the webinar was not relevant to them and one respondent chose not to respond to the final question about webinar frequency. All other responses were positive.

Closing Poll Responses

Raw Number Respondents	Percent of Respondents
<p>1. Thanks for participating. Please rate the overall RELEVANCE of this webinar to your interests.</p> <p>17 A. Very relevant</p> <p>12 B. Somewhat relevant</p> <p>1 C. Not relevant to me at all</p> <p>0 D. I would rather not rate this item</p>	<p>1. Thanks for participating. Please rate the overall RELEVANCE of this webinar to your interests.</p> <p>45% A. Very relevant</p> <p>32% B. Somewhat relevant</p> <p>3% C. Not relevant to me at all</p> <p>0% D. I would rather not rate this item</p>
<p>2. Were the presentations and materials of HIGH QUALITY?</p> <p>11 A. Very high quality</p> <p>18 B. Good quality</p> <p>0 C. Poor quality</p> <p>0 D. I would rather not rate this item</p>	<p>2. Were the presentations and materials of HIGH QUALITY?</p> <p>29% A. Very high quality</p> <p>47% B. Good quality</p> <p>0% C. Poor quality</p> <p>0% D. I would rather not rate this item</p>
<p>3. Will the information provided here be USEFUL to you in your position?</p> <p>17 A. Very useful</p> <p>12 B. Somewhat useful</p> <p>0 C. Not useful</p> <p>0 D. I would rather not rate this item</p>	<p>3. Will the information provided here be USEFUL to you in your position?</p> <p>45% A. Very useful</p> <p>32% B. Somewhat useful</p> <p>0% C. Not useful</p> <p>0% D. I would rather not rate this item</p>
<p>4. I would be interested in simliar webinars on other dispute resolution topics.</p> <p>7 A. Once a month</p> <p>18 B. Once a quarter</p> <p>3 C. Twice year</p> <p>0 D. Not interested in another one</p> <p>1 E. I would rather not rate this item</p>	<p>4. I would be interested in simliar webinars on other dispute resolution topics.</p> <p>18% A. Once a month</p> <p>47% B. Once a quarter</p> <p>8% C. Twice year</p> <p>0% D. Not interested in another one</p> <p>3% E. I would rather not rate this item</p>