## COMPLAINTS

*Signed, written complaints total*

1. Total number of written, signed complaints filed

*Complaints with reports issued*

1.1. Reports with findings

(a) Reports with findings of noncompliance

CALCULATED: Complaints with No Findings

CALCULATED: Complaints Within Timelines

CALCULATED: Complaints Late

1.3. Complaints pending

1.2. Complaints withdrawn or dismissed

1.2(a) Complaints pending a due process hearing

1.3(a) Complaints pending a due process hearing

*CALCULATED: Complaints with No Findings*

1.1(b) Reports within timeline (60 days)

(b) Reports within timeline

1.1(c) Reports within extended timelines

(c) Reports within extended timelines

*CALCULATED: Complaints Within Timelines*

*CALCULATED: Complaints Late*

1.3(a) Complaint pending a due process hearing

1.3(a) Complaint pending a due process hearing

## MEDIATIONS

*NEW: (2) Mediation requests total*

2. Total number of mediation requests received

CALCULATED: (2.1) Mediations held

CALCULATED: Total Mediation Agreements

2.1(a) Mediations related to due process

2.1(a) Mediations held related to due process complaints

2.1(a)(i) Mediation agreements related to due process complaints

2.1(b) Mediations not related to due process

2.1(b)(i) Mediation agreements not related to due process complaints

CALCULATED: Total Mediation Agreements

2.2 Mediations not held (including pending)

*NEW in 2005-06: (3.1) Resolution sessions*

3. Resolution requests total

3.1 Resolution meetings

3.1(a) Written settlement agreements

3.2 Hearings (fully adjudicated)

3.2(a) Decisions within timeline §300.511

3.2(b) Decisions within extended timeline §300.511(c)

CALCULATED: Hearings Held within Timelines

CALCULATED: Hearings Held Late

NEW in 2005-06: (3.3) Resolved without a hearing

3.3 DP complaints withdrawn or dismissed (including resolved without a hearing)

CALCULATED: Hearings Pending

**EXPEDITED HEARINGS**

(4) Expedited hearing requests total

(4) Total number of expedited due process complaints filed

(4.1) Resolution sessions

4.1 Resolution meetings

4.1(a) Written settlement agreements

4.2 Expedited hearings (fully adjudicated)

4.2(a) Change of placement ordered

N/A

## DUE PROCESS COMPLAINTS

3. Total Number of Due Process Complaints Filed

(3) Hearing requests total

3.1 Resolution meetings

3.1(a) Written settlement agreements

3.2 Hearings (fully adjudicated)

3.2(a) Decisions within timeline (include expedited)

3.2(b) Decisions within extended timeline

CALCULATED: Hearings Held within Timelines

CALCULATED: Hearings Held Late

NEW in 2005-06: (3.3) Resolved without a hearing

3.3 DP complaints withdrawn or dismissed (including resolved without a hearing)

CALCULATED: Hearings Pending

**EXPEDITED DUE PROCESS COMPLAINTS**

(4) Total number of expedited due process complaints filed

(4.1) Resolution sessions

4.1 Resolution meetings

4.1(a) Written settlement agreements

4.2 Expedited hearings (fully adjudicated)

4.2(a) Change of placement ordered

N/A

N/A

4.3 Expedited DP complaints pending

N/A

4.4 Expedited DP complaints withdrawn or dismissed (including resolved without a hearing)