



**IDEA Dispute Resolution Data Summary for:
Puerto Rico
2004-05 to 2015-16**

The Individuals with Disabilities Education Act (IDEA) requires states and entities receiving IDEA grants to make available four dispute resolution processes and report annually on each to the U.S. Department of Education Office of Special Education Programs (OSEP). The four dispute resolution processes include written state complaints, mediation, due process complaints, and resolution meetings associated with due process.

The purpose of this summary is to provide an historical look at dispute resolution data and to assist with the identification of trends and changes in the use of the IDEA dispute resolution processes over time. Additional summaries can be found on the CADRE website at: <http://www.cadnetworks.org/resources/cadre-materials/state-part-b-dispute-resolution-data-summaries>

This summary features data for school years ("SY" July 1-June 30) 2004-05 through 2015-16 drawn from CADRE's National Longitudinal Database. Data are collected from the following sources: [1] from SY 2004 to the present, dispute resolution activity reported in states' Annual Performance Reports (APRs), first as Attachment 1 and later as Table 7; [2] from SY 2006 to the present, Section 618 data collected by the Data Accountability Center (DAC) and now (as of SY 2011) reported to EDFacts; [3] data published in OSEP's Annual Report to Congress; and [4] data adjustments collected from states by CADRE after OSEP and DAC data were locked. Westat/DAC raw data files for SY 2005-2010 are available at: <http://tadnet.public.tadnet.org/pages/712>.

CADRE examines dispute resolution data for internally inconsistent values (based on report element definitions). When inconsistent values are found, they are reconciled with OSEP. States are encouraged to submit notes or explanations regarding any conditions, anomalies, or corrections relating to the data included herein. In addition, CADRE invites readers to provide input on the usefulness of these reports, including suggestions and adjustments.

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- 10) Relative Disposition of Due Process Complaints

Pages 11 - 23: Annual dispute resolution data summaries (for SY 2004-05 through 2015-16).

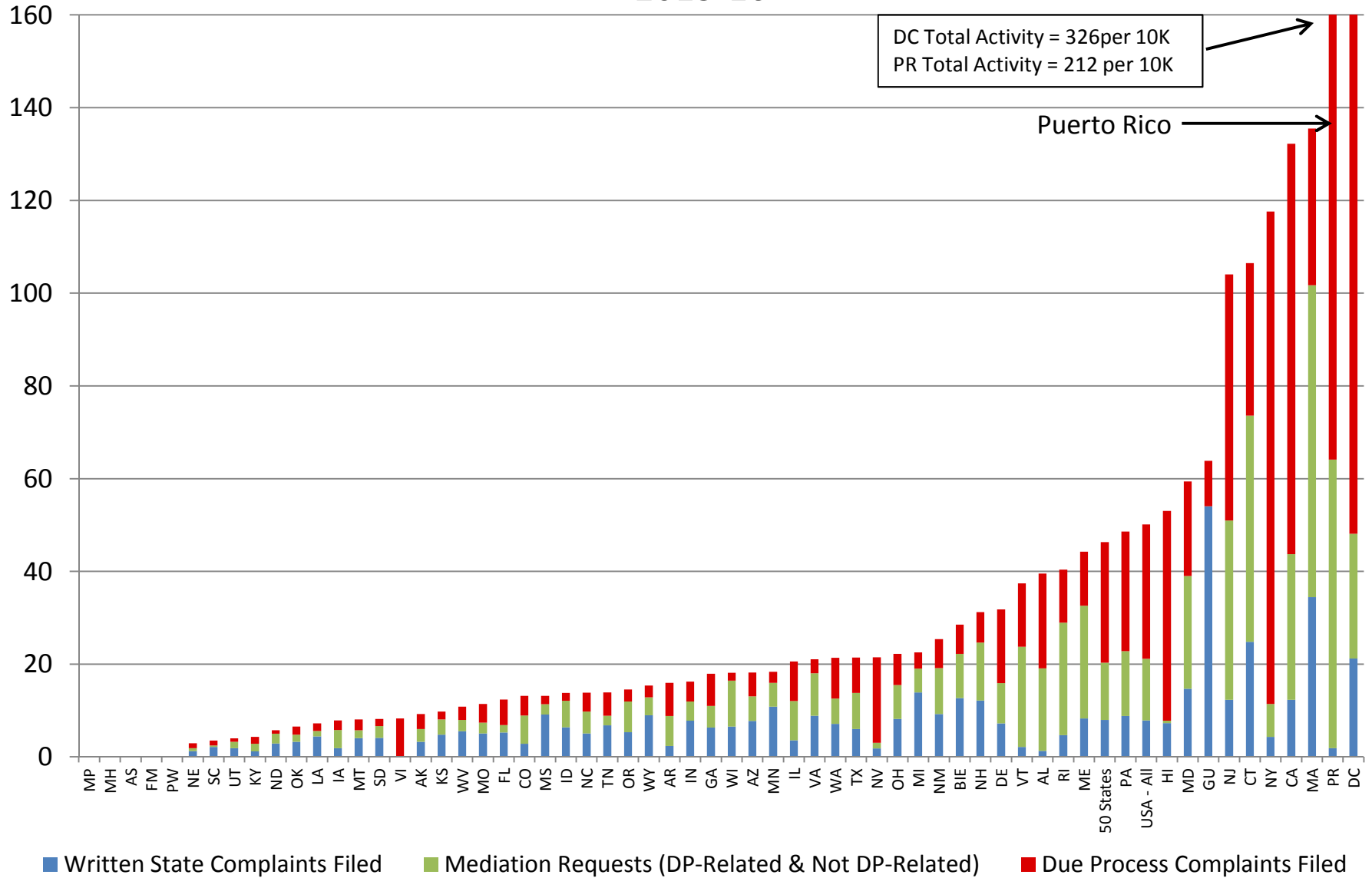
For clarification or assistance, contact:

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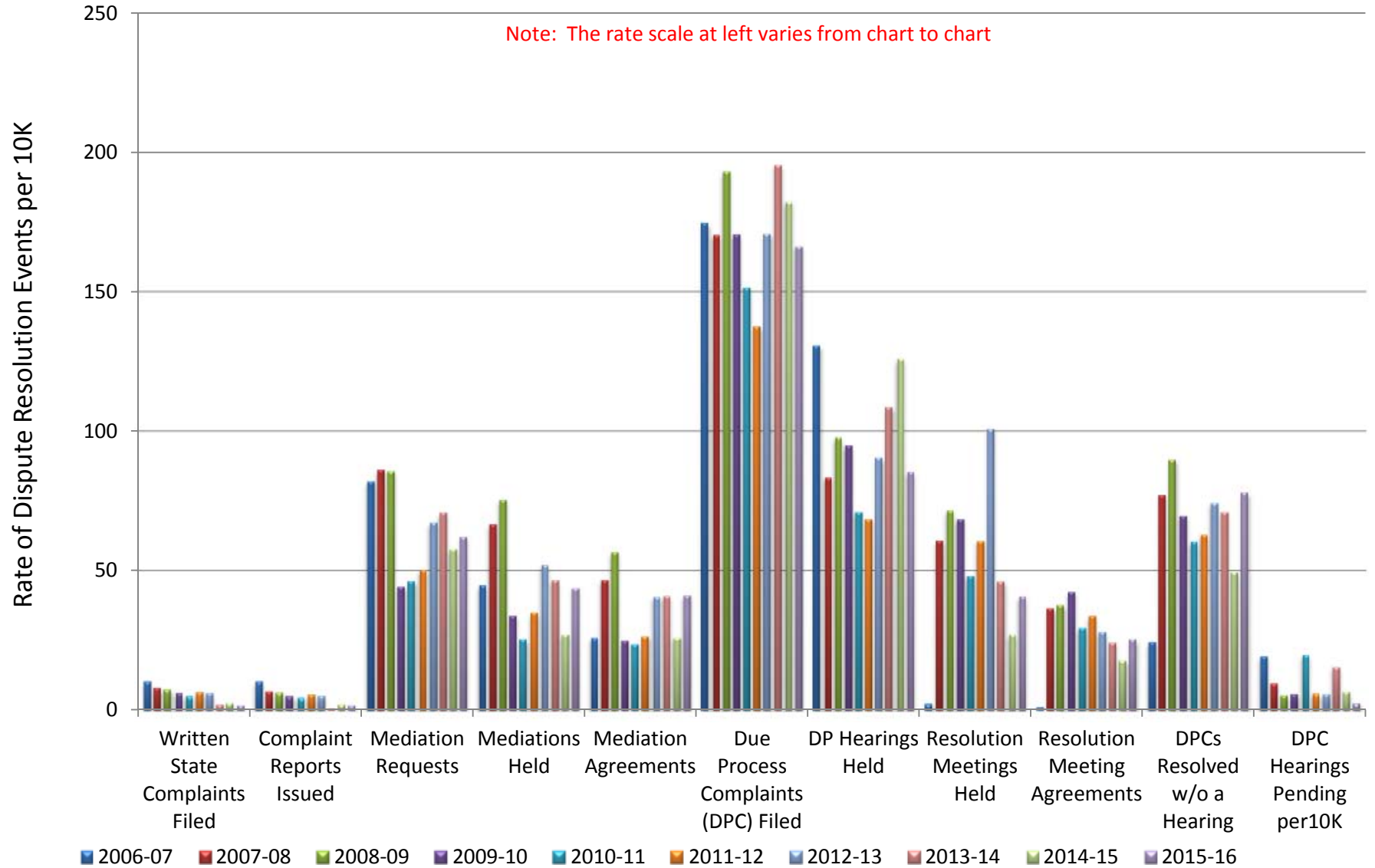


Total Dispute Resolution Activity by State/Entity per 10K Childcount: 2015-16



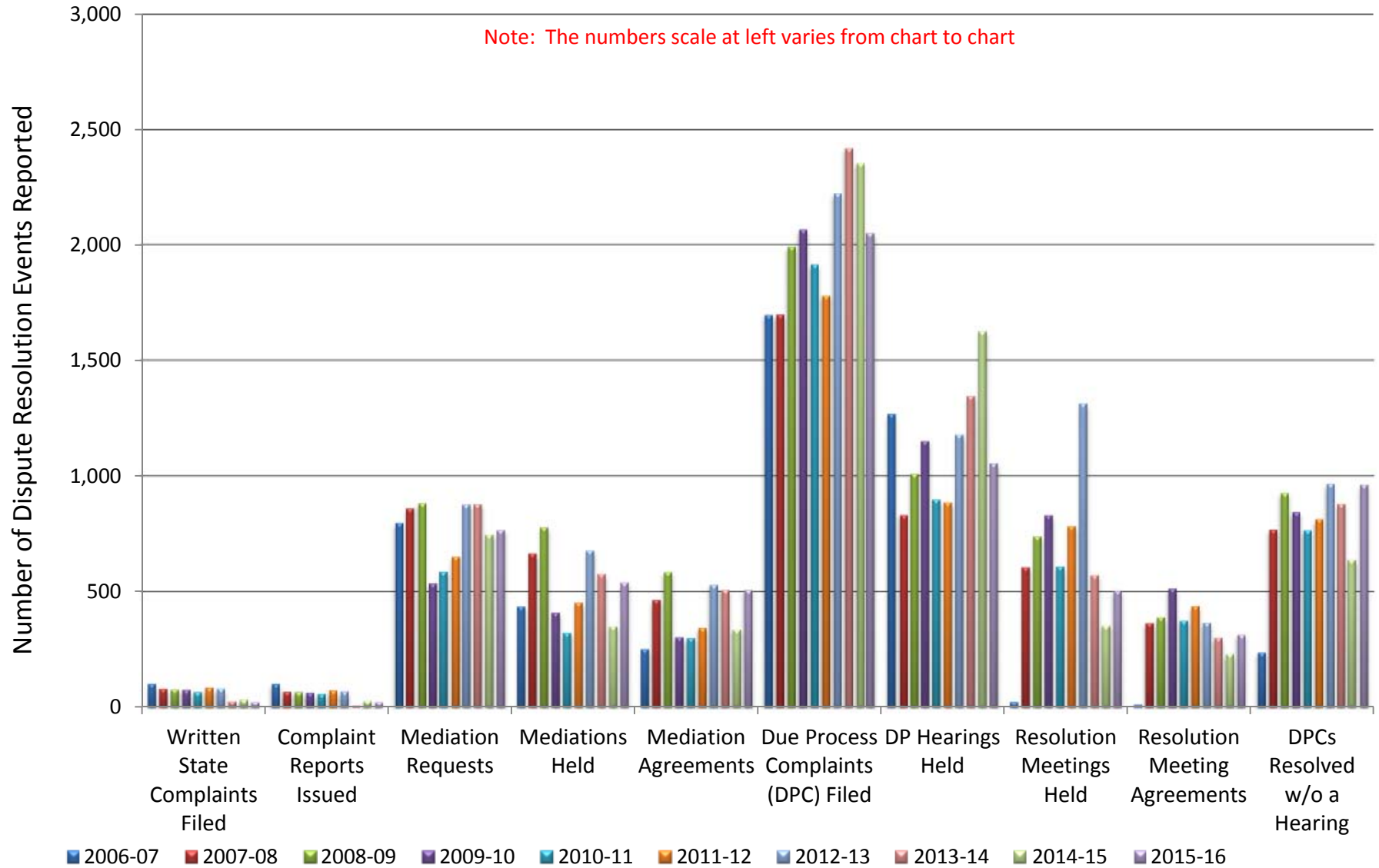


IDEA Dispute Resolution Activity per 10K Childcount: Puerto Rico





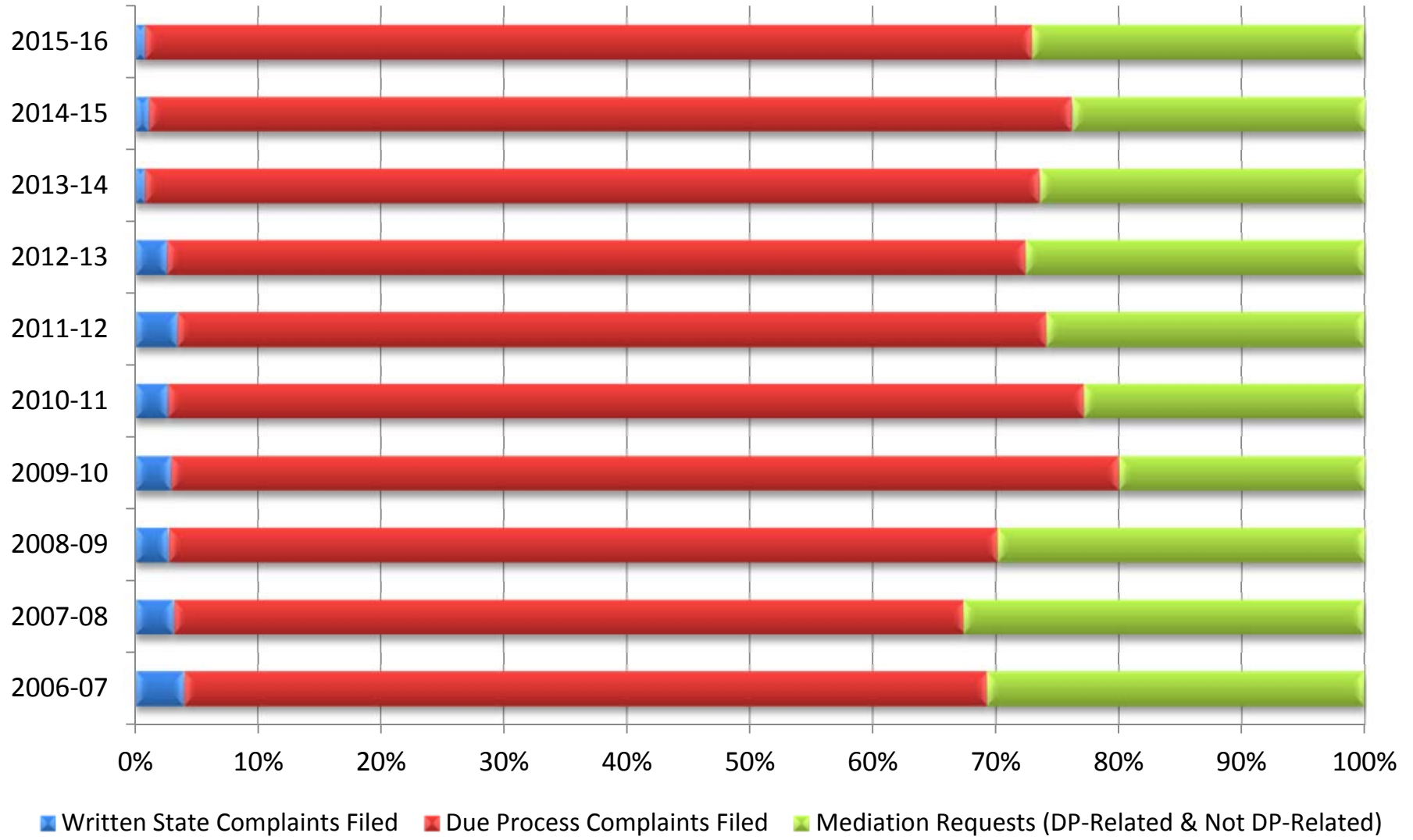
IDEA Dispute Resolution Activity: Puerto Rico





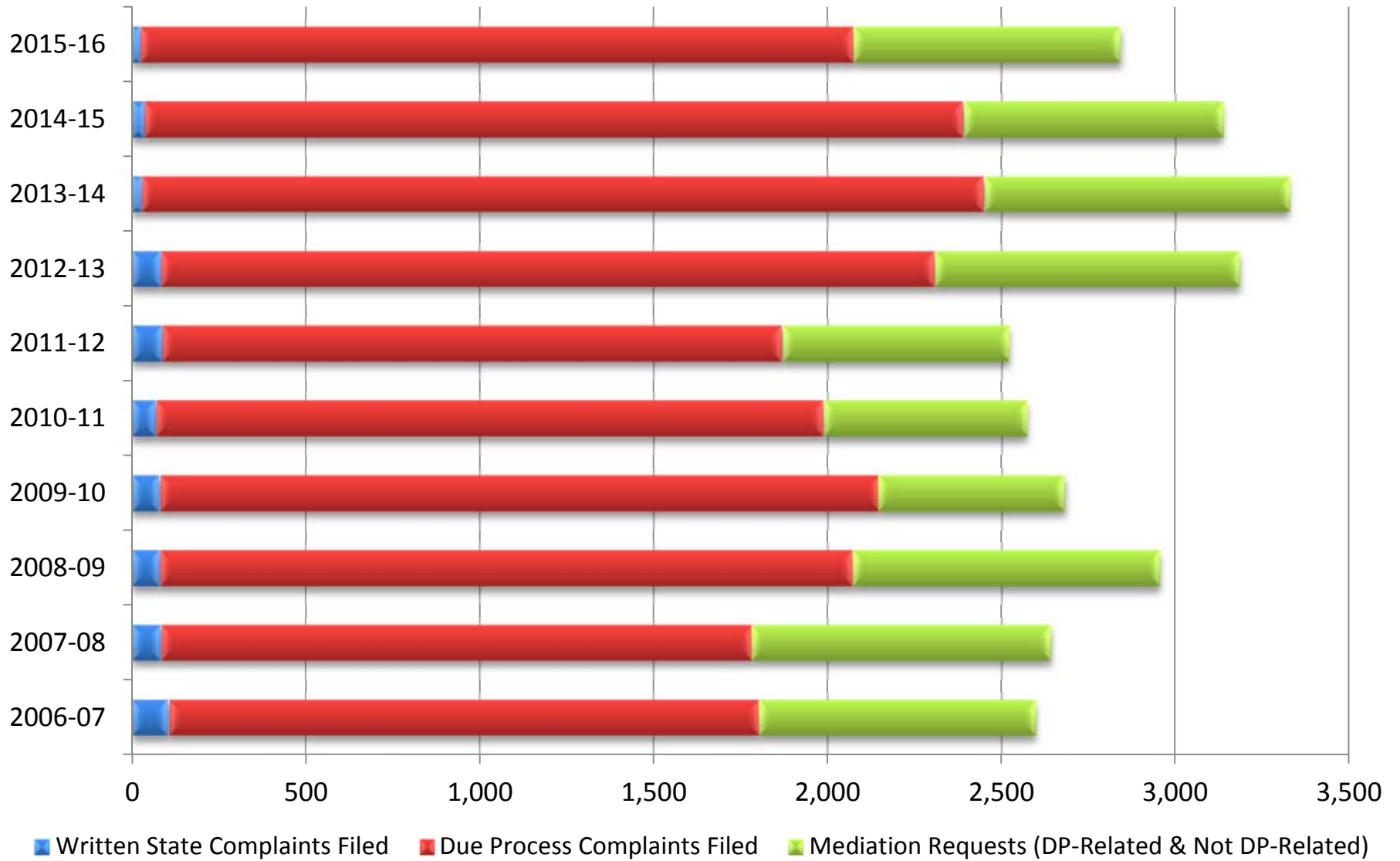
Relative Use of Dispute Resolution Options: Puerto Rico

Note: 100% = The sum of requests for all dispute resolution processes



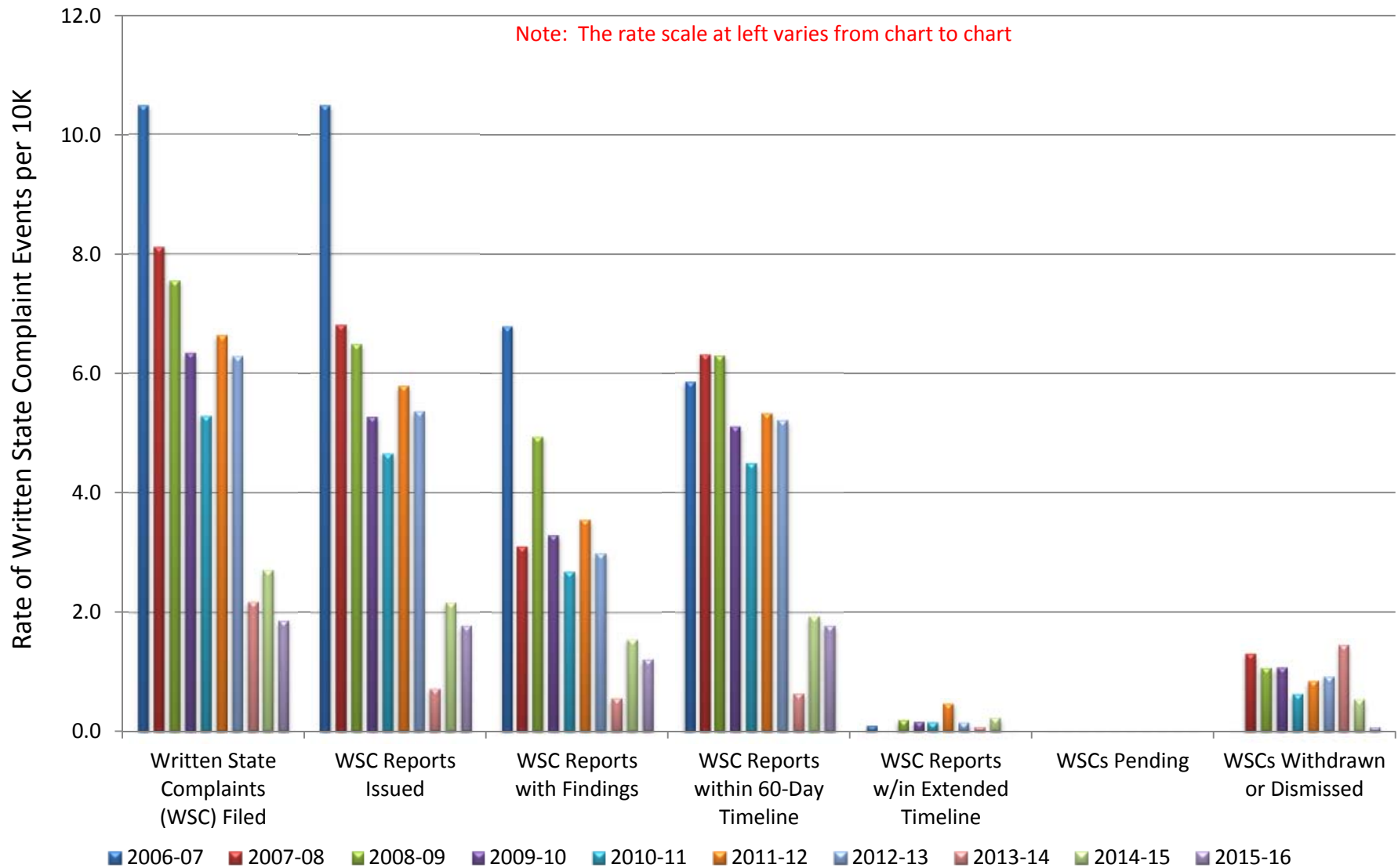


Aggregate Use of Dispute Resolution Options: Puerto Rico



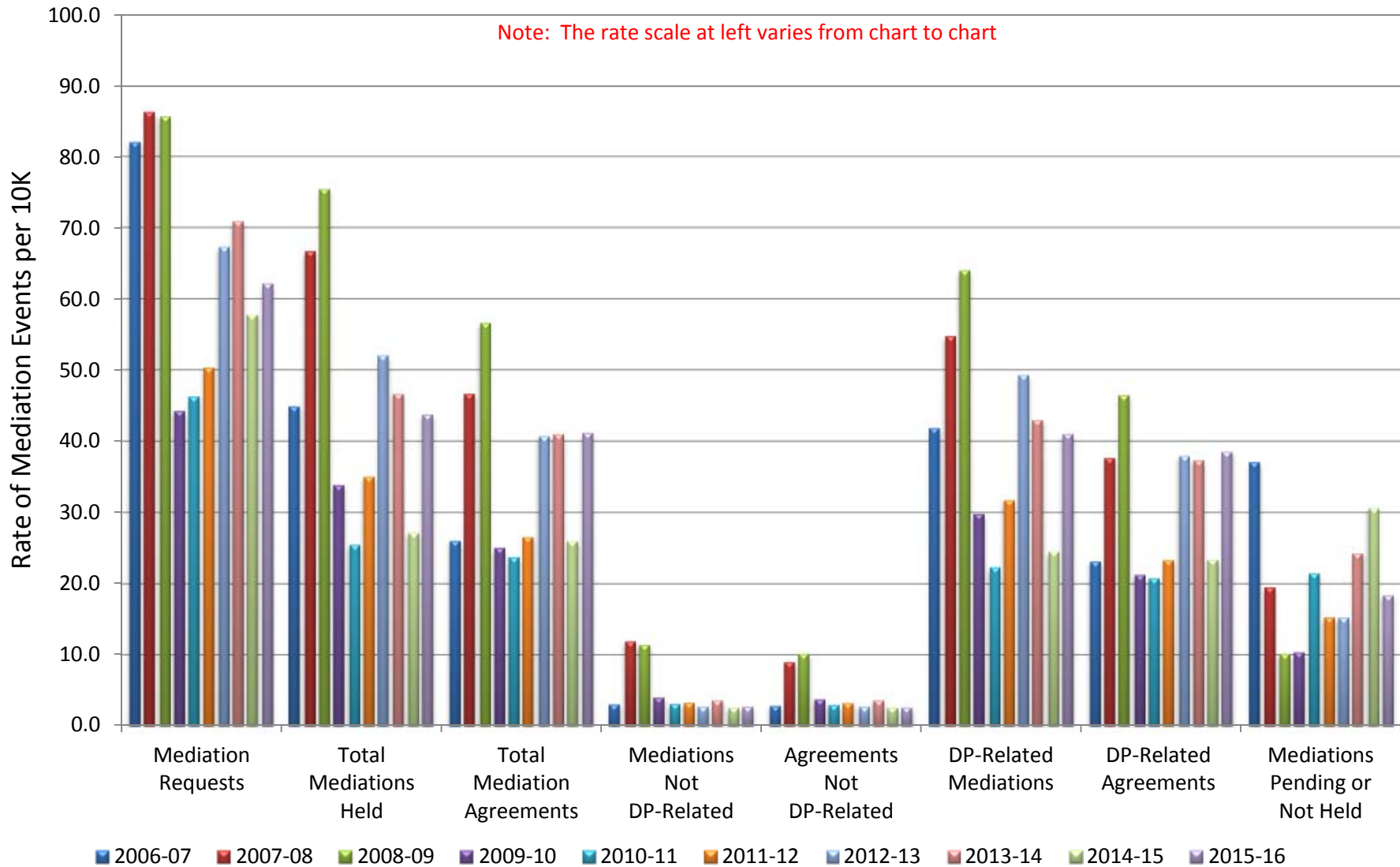


Written State Complaint Activity per 10K Childcount: Puerto Rico



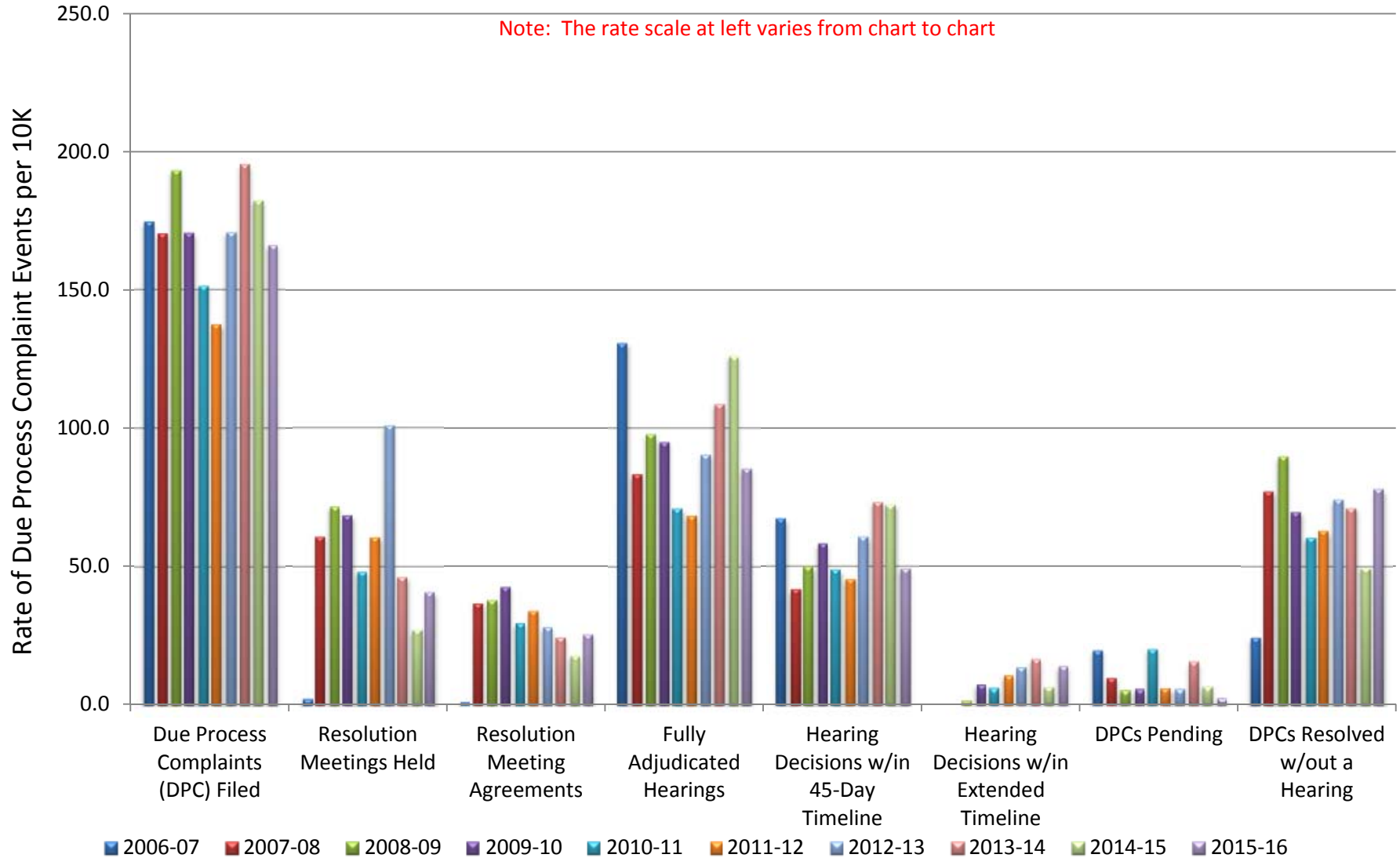


Mediation Activity per 10K Childcount: Puerto Rico



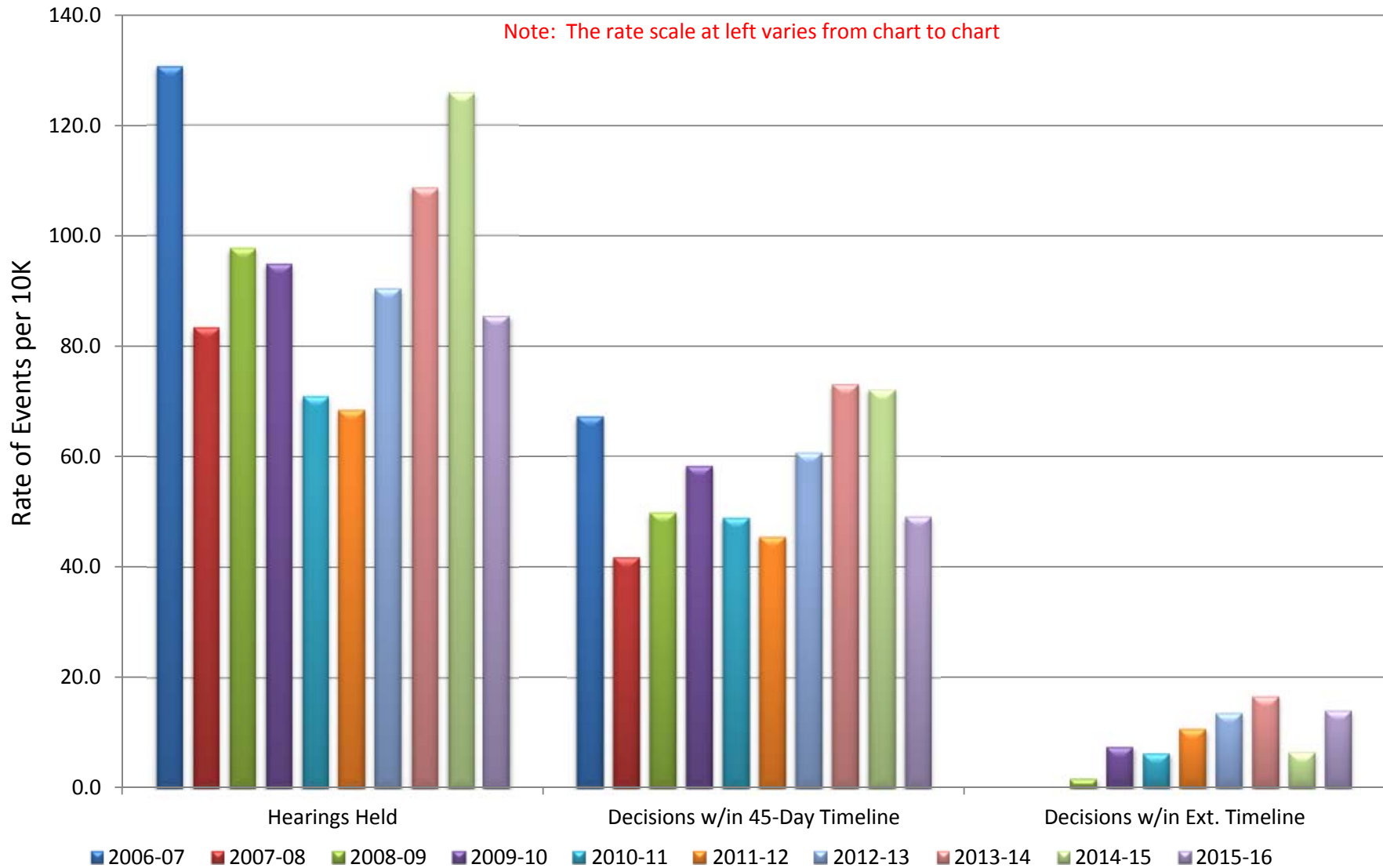


Due Process Complaint Activity per 10K Childcount: Puerto Rico



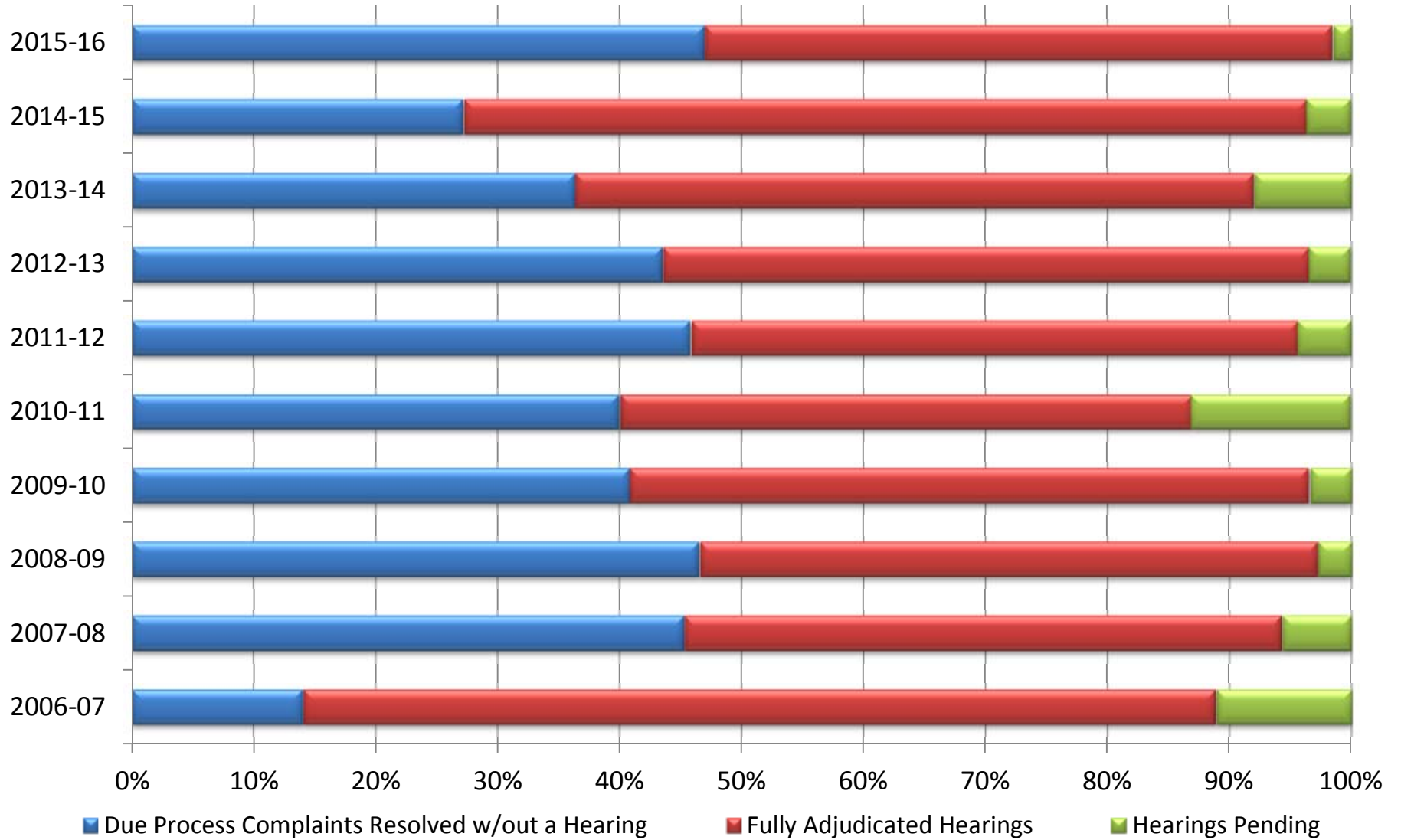


Timeliness of Due Process Hearing Decisions per 10K Childcount: Puerto Rico





Relative Disposition of Due Process Complaints: Puerto Rico





2015-16

	Puerto Rico		Comparator	
	Number Reported	Events Per 10K*	50 States	
			Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	23	1.9	8.0	5,301
Reports Issued Total	22	1.8	4.9	3,284
Reports with Findings	15	1.2	3.2	2,154
Reports within 60-Day Timeline	22	1.8	4.6	3,047
Reports within Extended Timelines	0	0.0	0.3	174
Total Reports within Timelines	22	1.8	4.8	3,221
Written State Complaints Pending	0	0.0	0.2	147
Complaints Pending a Due Process Complaint	0	0.0	0.1	55
Complaints Withdrawn or Dismissed	1	0.1	2.8	1,870

Mediations

Mediation Requests Total	768	62.2	12.3	8,227
Mediations Held	541	43.8	9.4	6,263
Due Process-Related Mediations	507	41.1	5.0	3,360
Due Process-Related Mediation Agreements	476	38.6	3.0	1,981
Mediations Not Related to Due Process	34	2.8	4.4	2,903
Mediation Agreements Not Related to Due Process	33	2.7	3.2	2,146
Total Mediation Agreements	509	41.3	6.2	4,127
Mediations Pending	0	0.0	0.7	1,484
Mediations Withdrawn or Not Held	227	18.4	2.2	480

Due Process Complaints

Due Process Complaints Filed	2,052	166.3	26.0	17,325
Resolution Meetings Held	505	40.9	11.9	7,936
Resolution Meeting Agreements	315	25.5	2.1	1,423
Fully Adjudicated Hearings	1,056	85.6	1.2	833
Hearings Held within 45-Day Timeline	779	49.2	0.3	216
Decisions within 45-Day Timeline	607	13.9	0.8	529
Decisions within Extended Timelines	172	63.1	1.1	745
DP Complaints Pending	32	2.6	8.8	5,890
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	964	78.1	15.9	10,602

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	0	0.0	0.5	336
EHR Resolution Meetings Held	0	0.0	0.2	142
EHR Resolution Meeting Agreements	0	0.0	0.1	83
EHR Fully Adjudicated Hearings	0	0.0	0.0	24
EHR Change of Placement Ordered	0	0.0	0.0	6
EHR DP Complaints Pending	0	0.0	0.1	34
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	0	0.0	0.4	278

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2014-15

	Puerto Rico		Comparator	
	Number Reported	Events Per 10K*	50 States	
			Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	35	2.7	7.5	4,907
Reports Issued Total	28	2.2	4.5	2,952
Reports with Findings	20	1.5	2.8	1,857
Reports within 60-Day Timeline	25	1.9	4.2	2,777
Reports within Extended Timelines	3	0.2	0.2	142
Total Reports within Timelines	28	2.2	4.5	2,919
Written State Complaints Pending	0	0.0	0.3	191
Complaints Pending a Due Process Complaint	0	0.0	0.2	111
Complaints Withdrawn or Dismissed	7	0.5	2.7	1,764

Mediations

Mediation Requests Total	747	57.9	14.5	9,482
Mediations Held	351	27.2	9.2	5,994
Due Process-Related Mediations	317	24.6	5.0	3,249
Due Process-Related Mediation Agreements	302	23.4	3.0	1,955
Mediations Not Related to Due Process	34	2.6	4.2	2,745
Mediation Agreements Not Related to Due Process	34	2.6	3.1	2,055
Total Mediation Agreements	336	26.0	6.1	4,010
Mediations Pending	0	0.0	1.4	2,564
Mediations Withdrawn or Not Held	396	30.7	3.9	924

Due Process Complaints

Due Process Complaints Filed	2,354	182.4	21.8	14,283
Resolution Meetings Held	353	27.3	10.9	7,123
Resolution Meeting Agreements	231	17.9	1.8	1,194
Fully Adjudicated Hearings	1,628	126.1	1.2	805
Hearings Held within 45-Day Timeline	1,015	72.1	0.3	209
Decisions within 45-Day Timeline	931	6.5	0.8	527
Decisions within Extended Timelines	84	78.6	1.1	736
DP Complaints Pending	87	6.7	5.0	3,285
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	639	49.5	15.6	10,193

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	0	0.0	0.4	288
EHR Resolution Meetings Held	0	0.0	0.2	125
EHR Resolution Meeting Agreements	0	0.0	0.1	62
EHR Fully Adjudicated Hearings	0	0.0	0.0	29
EHR Change of Placement Ordered	0	0.0	0.0	5
EHR DP Complaints Pending	0	0.0	0.0	24
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	0	0.0	0.4	235

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

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2013-14

	Puerto Rico		Comparator	
	Number Reported	Events Per 10K*	50 States	
			Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	27	2.2	7.6	4,929
Reports Issued Total	9	0.7	4.7	3,001
Reports with Findings	7	0.6	2.9	1,859
Reports within 60-Day Timeline	8	0.6	4.3	2,775
Reports within Extended Timelines	1	0.1	0.3	167
Total Reports within Timelines	9	0.7	4.6	2,942
Written State Complaints Pending	0	0.0	0.2	108
Complaints Pending a Due Process Complaint	0	0.0	0.1	77
Complaints Withdrawn or Dismissed	18	1.5	2.8	1,820

Mediations

Mediation Requests Total	879	71.0	13.6	8,799
Mediations Held	578	46.7	8.5	5,453
Due Process-Related Mediations	533	43.1	4.5	2,889
Due Process-Related Mediation Agreements	463	37.4	2.8	1,832
Mediations Not Related to Due Process	45	3.6	4.0	2,564
Mediation Agreements Not Related to Due Process	45	3.6	3.0	1,946
Total Mediation Agreements	508	41.0	5.9	3,778
Mediations Pending	0	0.0	1.2	2,547
Mediations Withdrawn or Not Held	301	24.3	3.9	799

Due Process Complaints

Due Process Complaints Filed	2,420	195.5	23.2	14,940
Resolution Meetings Held	573	46.3	12.2	7,852
Resolution Meeting Agreements	302	24.4	1.8	1,140
Fully Adjudicated Hearings	1,347	108.8	1.9	1,221
Hearings Held within 45-Day Timeline	1,109	73.1	0.3	219
Decisions within 45-Day Timeline	905	16.5	1.4	875
Decisions within Extended Timelines	204	89.6	1.7	1,094
DP Complaints Pending	193	15.6	5.7	3,705
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	880	71.1	15.5	10,014

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	0	0.0	0.4	287
EHR Resolution Meetings Held	0	0.0	0.2	115
EHR Resolution Meeting Agreements	0	0.0	0.1	70
EHR Fully Adjudicated Hearings	0	0.0	0.0	31
EHR Change of Placement Ordered	0	0.0	0.0	6
EHR DP Complaints Pending	0	0.0	0.0	15
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	0	0.0	0.4	241

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

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2012-13

	Puerto Rico		Comparator	
			50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	82	6.3	7.7	4,943
Reports Issued Total	70	5.4	4.8	3,098
Reports with Findings	39	3.0	3.2	2,045
Reports within 60-Day Timeline	68	5.2	4.5	2,876
Reports within Extended Timelines	2	0.2	0.3	200
Total Reports within Timelines	70	5.4	4.8	3,076
Written State Complaints Pending	0	0.0	0.2	147
Complaints Pending a Due Process Complaint	0	0.0	0.1	49
Complaints Withdrawn or Dismissed	12	0.9	2.6	1,698

Mediations

Mediation Requests Total	878	67.4	13.6	8,744
Mediations Held	679	52.1	8.6	5,497
Due Process-Related Mediations	643	49.4	4.3	2,786
Due Process-Related Mediation Agreements	495	38.0	2.6	1,699
Mediations Not Related to Due Process	36	2.8	4.2	2,711
Mediation Agreements Not Related to Due Process	36	2.8	3.3	2,089
Total Mediation Agreements	531	40.8	5.9	3,788
Mediations Pending	1	0.1	1.5	2,274
Mediations Withdrawn or Not Held	198	15.2	3.5	973

Due Process Complaints

Due Process Complaints Filed	2,225	170.9	21.8	13,987
Resolution Meetings Held	1,315	101.0	11.6	7,442
Resolution Meeting Agreements	367	28.2	1.9	1,189
Fully Adjudicated Hearings	1,180	90.6	1.8	1,139
Hearings Held within 45-Day Timeline	967	60.7	0.4	231
Decisions within 45-Day Timeline	791	13.5	1.2	770
Decisions within Extended Timelines	176	74.3	1.6	1,001
DP Complaints Pending	77	5.9	4.8	3,100
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	968	74.3	15.2	9,748

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	1	0.1	0.5	298
EHR Resolution Meetings Held	1	0.1	0.2	150
EHR Resolution Meeting Agreements	0	0.0	0.1	72
EHR Fully Adjudicated Hearings	1	0.1	0.1	40
EHR Change of Placement Ordered	0	0.0	0.0	6
EHR DP Complaints Pending	0	0.0	0.0	15
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	0	0.0	0.4	243

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2011-12

	Puerto Rico		Comparator	
			50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	86	6.7	7.7	4,893
Reports Issued Total	75	5.8	4.9	3,113
Reports with Findings	46	3.6	3.5	2,261
Reports within 60-Day Timeline	69	5.3	4.6	2,917
Reports within Extended Timelines	6	0.5	0.2	159
Total Reports within Timelines	75	5.8	4.8	3,076
Written State Complaints Pending	0	0.0	0.2	130
Complaints Pending a Due Process Complaint	0	0.0	0.1	53
Complaints Withdrawn or Dismissed	11	0.9	2.6	1,661

Mediations

Mediation Requests Total	652	50.4	13.4	8,533
Mediations Held	454	35.1	8.7	5,576
Due Process-Related Mediations	411	31.8	4.4	2,803
Due Process-Related Mediation Agreements	302	23.4	2.6	1,670
Mediations Not Related to Due Process	43	3.3	4.3	2,773
Mediation Agreements Not Related to Due Process	42	3.2	3.3	2,117
Total Mediation Agreements	344	26.6	5.9	3,787
Mediations Pending	4	0.3	1.4	2,079
Mediations Withdrawn or Not Held	194	15.0	3.3	878

Due Process Complaints

Due Process Complaints Filed	1,781	137.7	22.4	14,319
Resolution Meetings Held	785	60.7	12.0	7,659
Resolution Meeting Agreements	439	33.9	2.1	1,339
Fully Adjudicated Hearings	887	68.6	1.7	1,106
Hearings Held within 45-Day Timeline	727	45.5	0.4	231
Decisions within 45-Day Timeline	589	10.7	1.2	764
Decisions within Extended Timelines	138	56.2	1.6	995
DP Complaints Pending	79	6.1	3.1	1,998
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	815	63.0	17.6	11,215

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	2	0.2	0.5	304
EHR Resolution Meetings Held	1	0.1	0.2	132
EHR Resolution Meeting Agreements	1	0.1	0.1	64
EHR Fully Adjudicated Hearings	0	0.0	0.0	27
EHR Change of Placement Ordered	0	0.0	0.0	10
EHR DP Complaints Pending	0	0.0	0.0	19
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	2	0.2	0.4	258

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2010-11

	Puerto Rico		Comparator	
			50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	67	5.3	7.6	4,911
Reports Issued Total	59	4.7	4.8	3,111
Reports with Findings	34	2.7	3.1	2,021
Reports within 60-Day Timeline	57	4.5	4.5	2,873
Reports within Extended Timelines	2	0.2	0.3	200
Total Reports within Timelines	59	4.7	4.8	3,073
Written State Complaints Pending	0	0.0	0.2	127
Complaints Pending a Due Process Complaint	0	0.0	0.1	72
Complaints Withdrawn or Dismissed	8	0.6	2.6	1,673

Mediations

Mediation Requests Total	587	46.4	12.6	8,068
Mediations Held	323	25.5	8.1	5,177
Due Process-Related Mediations	283	22.4	3.9	2,501
Due Process-Related Mediation Agreements	263	20.8	2.4	1,569
Mediations Not Related to Due Process	40	3.2	4.2	2,676
Mediation Agreements Not Related to Due Process	38	3.0	3.2	2,054
Total Mediation Agreements	301	23.8	5.6	3,623
Mediations Pending	42	3.3	1.1	2,209
Mediations Withdrawn or Not Held	230	18.2	3.4	682

Due Process Complaints

Due Process Complaints Filed	1,918	151.5	21.7	13,914
Resolution Meetings Held	610	48.2	12.2	7,841
Resolution Meeting Agreements	375	29.6	2.3	1,487
Fully Adjudicated Hearings	900	71.1	1.3	823
Hearings Held within 45-Day Timeline	699	49.0	0.3	201
Decisions within 45-Day Timeline	620	6.2	0.9	549
Decisions within Extended Timelines	79	55.2	1.2	750
DP Complaints Pending	252	19.9	4.4	2,840
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	766	60.5	16.0	10,251

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	2	0.2	0.5	311
EHR Resolution Meetings Held	0	0.0	0.2	153
EHR Resolution Meeting Agreements	0	0.0	0.1	80
EHR Fully Adjudicated Hearings	2	0.2	0.1	35
EHR Change of Placement Ordered	0	0.0	0.0	10
EHR DP Complaints Pending	0	0.0	0.0	14
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	0	0.0	0.4	262

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2009-10

	Puerto Rico		Comparator	
			50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	77	6.4	7.4	4,781
Reports Issued Total	64	5.3	4.5	2,943
Reports with Findings	40	3.3	3.2	2,044
Reports within 60-Day Timeline	62	5.1	4.1	2,632
Reports within Extended Timelines	2	0.2	0.3	216
Total Reports within Timelines	64	5.3	4.4	2,848
Written State Complaints Pending	0	0.0	0.7	446
Complaints Pending a Due Process Complaint	0	0.0	0.1	65
Complaints Withdrawn or Dismissed	13	1.1	2.2	1,392

Mediations

Mediation Requests Total	537	44.3	11.9	7,673
Mediations Held	411	33.9	7.7	4,956
Due Process-Related Mediations	362	29.9	3.6	2,343
Due Process-Related Mediation Agreements	258	21.3	2.1	1,334
Mediations Not Related to Due Process	49	4.0	4.0	2,614
Mediation Agreements Not Related to Due Process	46	3.8	3.2	2,078
Total Mediation Agreements	304	25.1	5.3	3,412
Mediations Pending	14	1.2	1.1	2,001
Mediations Withdrawn or Not Held	112	9.2	3.1	714

Due Process Complaints

Due Process Complaints Filed	2,068	170.7	21.2	13,711
Resolution Meetings Held	831	68.6	11.7	7,569
Resolution Meeting Agreements	515	42.5	2.7	1,774
Fully Adjudicated Hearings	1,152	95.1	1.4	888
Hearings Held within 45-Day Timeline	797	58.4	0.4	259
Decisions within 45-Day Timeline	707	7.4	0.8	538
Decisions within Extended Timelines	90	65.8	1.2	797
DP Complaints Pending	71	5.9	4.1	2,681
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	845	69.7	15.7	10,142

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	0	0.0	0.5	305
EHR Resolution Meetings Held	0	0.0	0.2	118
EHR Resolution Meeting Agreements	0	0.0	0.1	54
EHR Fully Adjudicated Hearings	0	0.0	0.1	33
EHR Change of Placement Ordered	0	0.0	0.0	8
EHR DP Complaints Pending	0	0.0	0.1	35
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	0	0.0	0.4	236

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2008-09

	Puerto Rico		Comparator	
			50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	78	7.6	7.5	4,895
Reports Issued Total	67	6.5	5.1	3,312
Reports with Findings	51	4.9	3.6	2,308
Reports within 60-Day Timeline	65	6.3	4.6	2,954
Reports within Extended Timelines	2	0.2	0.5	304
Total Reports within Timelines	67	6.5	5.0	3,258
Written State Complaints Pending	0	0.0	0.2	144
Complaints Pending a Due Process Complaint	0	0.0	0.1	72
Complaints Withdrawn or Dismissed	11	1.1	2.2	1,439

Mediations

Mediation Requests Total	884	85.7	12.1	7,854
Mediations Held	779	75.5	8.1	5,245
Due Process-Related Mediations	661	64.1	3.9	2,515
Due Process-Related Mediation Agreements	480	46.5	2.3	1,512
Mediations Not Related to Due Process	118	11.4	4.2	2,730
Mediation Agreements Not Related to Due Process	105	10.2	3.3	2,125
Total Mediation Agreements	585	56.7	5.6	3,637
Mediations Not Held (Including Pending)	105	10.2	4.0	2,609

Due Process Complaints

Due Process Complaints Filed	1,993	193.3	21.6	14,017
Resolution Meetings Held	740	71.8	11.0	7,152
Resolution Meeting Agreements	390	37.8	2.6	1,686
Fully Adjudicated Hearings	1,010	97.9	1.6	1,024
Hearings Held within 45-Day Timeline	533	49.9	0.4	250
Decisions within 45-Day Timeline	515	1.7	1.0	645
Decisions within Extended Timelines	18	51.7	1.4	895
DP Complaints Pending	56	5.4	3.5	2,289
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	927	89.9	16.5	10,704

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	0	0.0	0.5	305
EHR Resolution Meetings Held	0	0.0	0.2	128
EHR Resolution Meeting Agreements	0	0.0	0.1	73
EHR Fully Adjudicated Hearings	0	0.0	0.0	29
EHR Change of Placement Ordered	0	0.0	0.0	5

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2007-08

	Puerto Rico		Comparator	
			50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	81	8.1	8.3	5,497
Reports Issued Total	68	6.8	5.9	3,895
Reports with Findings	31	3.1	4.2	2,761
Reports within 60-Day Timeline	63	6.3	5.2	3,410
Reports within Extended Timelines	0	0.0	0.6	398
Total Reports within Timelines	63	6.3	5.8	3,808
Written State Complaints Pending	0	0.0	0.2	154
Complaints Pending a Due Process Complaint	0	0.0	0.1	83
Complaints Withdrawn or Dismissed	13	1.3	2.2	1,448

Mediations

Mediation Requests Total	861	86.4	12.0	7,951
Mediations Held	666	66.8	7.5	4,989
Due Process-Related Mediations	547	54.9	3.1	2,070
Due Process-Related Mediation Agreements	376	37.7	2.1	1,362
Mediations Not Related to Due Process	119	11.9	4.4	2,919
Mediation Agreements Not Related to Due Process	90	9.0	3.4	2,269
Total Mediation Agreements	466	46.7	5.5	3,631
Mediations Not Held (Including Pending)	195	19.6	4.5	2,962

Due Process Complaints

Due Process Complaints Filed	1,700	170.5	21.0	13,894
Resolution Meetings Held	607	60.9	12.2	8,090
Resolution Meeting Agreements	365	36.6	2.9	1,932
Fully Adjudicated Hearings	833	83.6	1.6	1,064
Hearings Held within 45-Day Timeline	417	41.8	0.4	288
Decisions within 45-Day Timeline	417	0.0	1.0	647
Decisions within Extended Timelines	0	41.8	1.4	935
DP Complaints Pending	97	9.7	4.9	3,228
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	770	77.2	14.5	9,612

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	1	0.1	0.5	302
EHR Resolution Meetings Held	0	0.0	0.3	180
EHR Resolution Meeting Agreements	0	0.0	0.1	76
EHR Fully Adjudicated Hearings	1	0.1	0.0	30
EHR Change of Placement Ordered	0	0.0	0.0	11

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2006-07

	Comparator			
	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	102	10.5	8.2	5,500
Reports Issued Total	102	10.5	5.6	3,768
Reports with Findings	66	6.8	3.8	2,521
Reports within 60-Day Timeline	57	5.9	4.8	3,182
Reports within Extended Timelines	1	0.1	0.6	397
Total Reports within Timelines	58	6.0	5.4	3,579
Written State Complaints Pending	0	0.0	0.3	167
Complaints Pending a Due Process Complaint	0	0.0	0.1	86
Complaints Withdrawn or Dismissed	0	0.0	2.3	1,565

Mediations

Mediation Requests Total	798	82.2	11.7	7,806
Mediations Held	437	45.0	8.1	5,377
Due Process-Related Mediations	407	41.9	3.7	2,449
Due Process-Related Mediation Agreements	225	23.2	1.7	1,158
Mediations Not Related to Due Process	30	3.1	4.4	2,928
Mediation Agreements Not Related to Due Process	28	2.9	3.4	2,252
Total Mediation Agreements	253	26.0	5.1	3,410
Mediations Not Held (Including Pending)	361	37.2	3.6	2,429

Due Process Complaints

Due Process Complaints Filed	1,698	174.8	20.7	13,828
Resolution Meetings Held	24	2.5	13.0	8,704
Resolution Meeting Agreements	12	1.2	2.9	1,912
Fully Adjudicated Hearings	1,271	130.9	2.1	1,370
Hearings Held within 45-Day Timeline	654	67.3	0.5	332
Decisions within 45-Day Timeline	654	0.0	1.3	865
Decisions within Extended Timelines	0	67.3	1.8	1,197
DP Complaints Pending	189	19.5	2.5	1,683
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	238	24.5	16.1	10,775

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	0	0.0	0.4	289
EHR Resolution Meetings Held	0	0.0	0.3	167
EHR Resolution Meeting Agreements	0	0.0	0.1	98
EHR Fully Adjudicated Hearings	0	0.0	0.1	37
EHR Change of Placement Ordered	0	0.0	0.0	13

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2005-06

	Comparator			
	Puerto Rico		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	37	4.2	8.7	5,798
Reports Issued Total	36	4.1	6.2	4,165
Reports with Findings	1	0.1	4.3	2,905
Reports within 60-Day Timeline	1	0.1	4.9	3,287
Reports within Extended Timelines	0	0.0	0.9	586
Total Reports within Timelines	1	0.1	5.8	3,873
Written State Complaints Pending	0	0.0	0.4	271
Complaints Pending a Due Process Complaint	0	0.0	0.2	142
Complaints Withdrawn or Dismissed	1	0.1	2.0	1,362

Mediations

Mediation Requests Total	663	76.1	11.4	7,666
Mediations Held	480	55.1	8.0	5,335
Due Process-Related Mediations	443	50.8	3.7	2,480
Due Process-Related Mediation Agreements	180	20.7	2.5	1,659
Mediations Not Related to Due Process	37	4.2	4.3	2,854
Mediation Agreements Not Related to Due Process	28	3.2	3.4	2,273
Total Mediation Agreements	208	23.9	5.9	3,932
Mediations Not Held (Including Pending)	183	21.0	3.1	2,085

Due Process Complaints

Due Process Complaints Filed	1,506	172.9	21.8	14,583
Resolution Meetings Held	0	0.0	5.5	3,678
Resolution Meeting Agreements	0	0.0	2.5	1,705
Fully Adjudicated Hearings	1,219	139.9	2.6	1,718
Hearings Held within 45-Day Timeline	816	69.8	0.6	382
Decisions within 45-Day Timeline	608	23.9	1.6	1,060
Decisions within Extended Timelines	208	93.7	2.2	1,442
DP Complaints Pending	107	12.3	3.7	2,466
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	180	20.7	15.5	10,399

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	0	0.0	0.4	251
EHR Resolution Meetings Held	0	0.0	0.1	97
EHR Resolution Meeting Agreements	0	0.0	0.1	43
EHR Fully Adjudicated Hearings	0	0.0	0.0	30
EHR Change of Placement Ordered	0	0.0	0.0	6

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2015-16

	Puerto Rico		Comparator	
			50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	23	1.9	8.0	5,301
Reports Issued Total	22	1.8	4.9	3,284
Reports with Findings	15	1.2	3.2	2,154
Reports within 60-Day Timeline	22	1.8	4.6	3,047
Reports within Extended Timelines	0	0.0	0.3	174
Total Reports within Timelines	22	1.8	4.8	3,221
Written State Complaints Pending	0	0.0	0.2	147
Complaints Pending a Due Process Complaint	0	0.0	0.1	55
Complaints Withdrawn or Dismissed	1	0.1	2.8	1,870

Mediations

Mediation Requests Total	768	62.2	12.3	8,227
Mediations Held	541	43.8	9.4	6,263
Due Process-Related Mediations	507	41.1	5.0	3,360
Due Process-Related Mediation Agreements	476	38.6	3.0	1,981
Mediations Not Related to Due Process	34	2.8	4.4	2,903
Mediation Agreements Not Related to Due Process	33	2.7	3.2	2,146
Total Mediation Agreements	509	41.3	6.2	4,127
Mediations Not Held (Including Pending)	227	18.4	2.9	1,964

Due Process Complaints

Due Process Complaints Filed	2,052	166.3	26.0	17,325
Fully Adjudicated Hearings	1,056	85.6	1.2	833
Hearings Held within 45-Day Timeline	779	49.2	0.3	216
Decisions within 45-Day Timeline	607	13.9	0.8	529
Decisions within Extended Timelines	172	63.1	1.1	745
DP Complaints Pending	32	2.6	8.8	5,890
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	964	78.1	15.9	10,602

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	0	0.0	0.5	336
EHR Fully Adjudicated Hearings	0	0.0	0.0	24
EHR Change of Placement Ordered	0	0.0	0.0	6

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** EHR data collection and reporting was optional prior to SY 2005-06, when it became a required subset of Due Process Complaints. All EHR data points (except *EHR Change of Placement Ordered*) are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.