



**IDEA Dispute Resolution Data Summary for:
North Carolina
2004-05 to 2015-16**

The Individuals with Disabilities Education Act (IDEA) requires states and entities receiving IDEA grants to make available four dispute resolution processes and report annually on each to the U.S. Department of Education Office of Special Education Programs (OSEP). The four dispute resolution processes include written state complaints, mediation, due process complaints, and resolution meetings associated with due process.

The purpose of this summary is to provide an historical look at dispute resolution data and to assist with the identification of trends and changes in the use of the IDEA dispute resolution processes over time. Additional summaries can be found on the CADRE website at: <http://www.cadnetworks.org/resources/cadre-materials/state-part-b-dispute-resolution-data-summaries>

This summary features data for school years ("SY" July 1-June 30) 2004-05 through 2015-16 drawn from CADRE's National Longitudinal Database. Data are collected from the following sources: [1] from SY 2004 to the present, dispute resolution activity reported in states' Annual Performance Reports (APRs), first as Attachment 1 and later as Table 7; [2] from SY 2006 to the present, Section 618 data collected by the Data Accountability Center (DAC) and now (as of SY 2011) reported to EDFacts; [3] data published in OSEP's Annual Report to Congress; and [4] data adjustments collected from states by CADRE after OSEP and DAC data were locked. Westat/DAC raw data files for SY 2005-2010 are available at: <http://tadnet.public.tadnet.org/pages/712>.

CADRE examines dispute resolution data for internally inconsistent values (based on report element definitions). When inconsistent values are found, they are reconciled with OSEP. States are encouraged to submit notes or explanations regarding any conditions, anomalies, or corrections relating to the data included herein. In addition, CADRE invites readers to provide input on the usefulness of these reports, including suggestions and adjustments.

Contents:

Pages 2 - 10: The following charts (for SY 2006-07 through 2015-16):

- 1) Total Dispute Resolution Activity by State/Entity per 10K Childcount: 2015-16
- 2) IDEA Dispute Resolution Activity per 10K Childcount
- 3) IDEA Dispute Resolution Activity
- 4) Relative Use of Dispute Resolution Options
- 5) Aggregate Use of Dispute Resolution Options
- 6) Written State Complaint Activity per 10K Childcount
- 7) Mediation Activity per 10K Childcount
- 8) Due Process Complaint Activity per 10K Childcount
- 9) Timeliness of Due Process Hearing Decisions per 10K Childcount
- 10) Relative Disposition of Due Process Complaints

Pages 11 - 23: Annual dispute resolution data summaries (for SY 2004-05 through 2015-16).

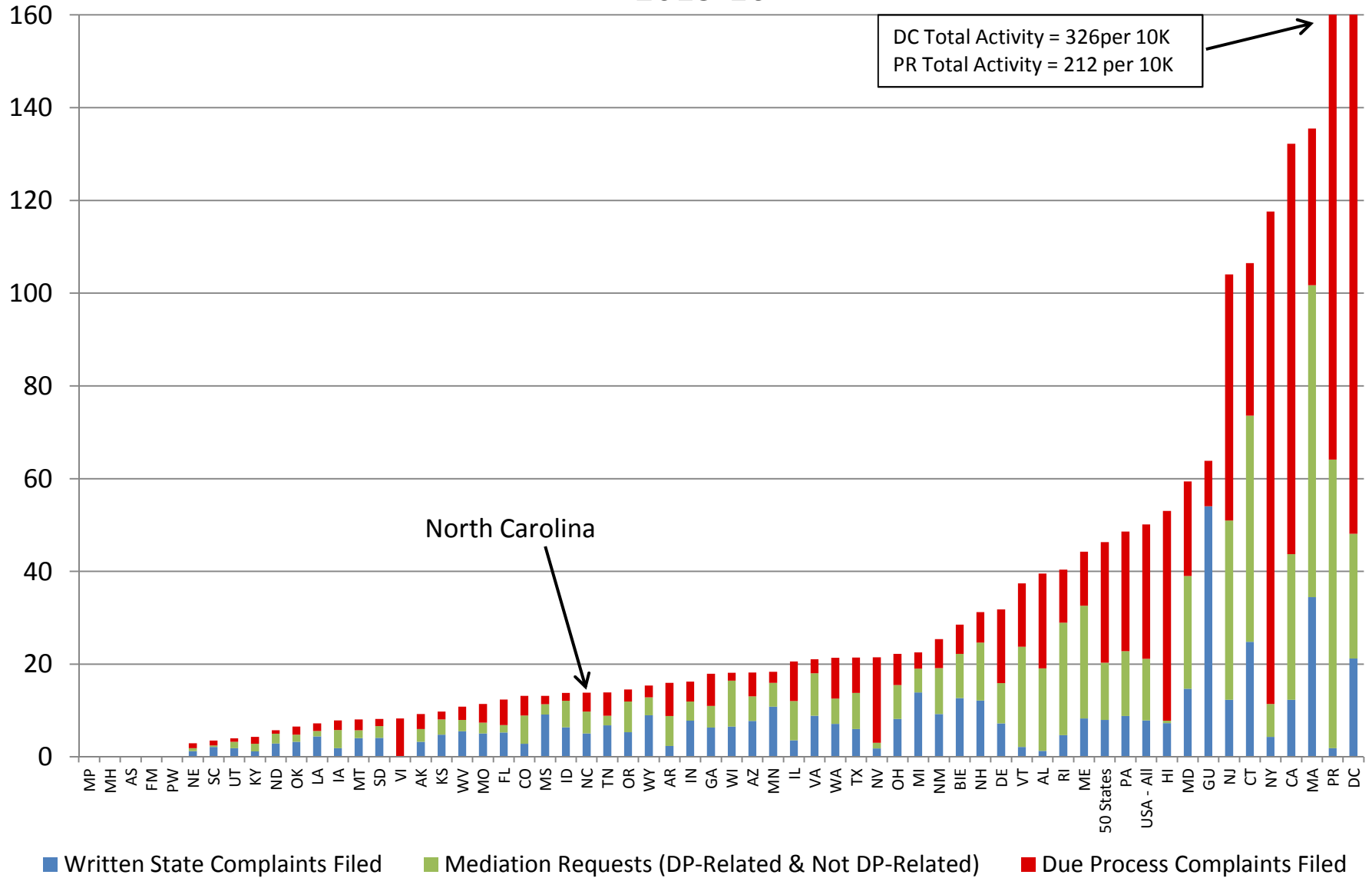
For clarification or assistance, contact:

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or call 541-686-5060

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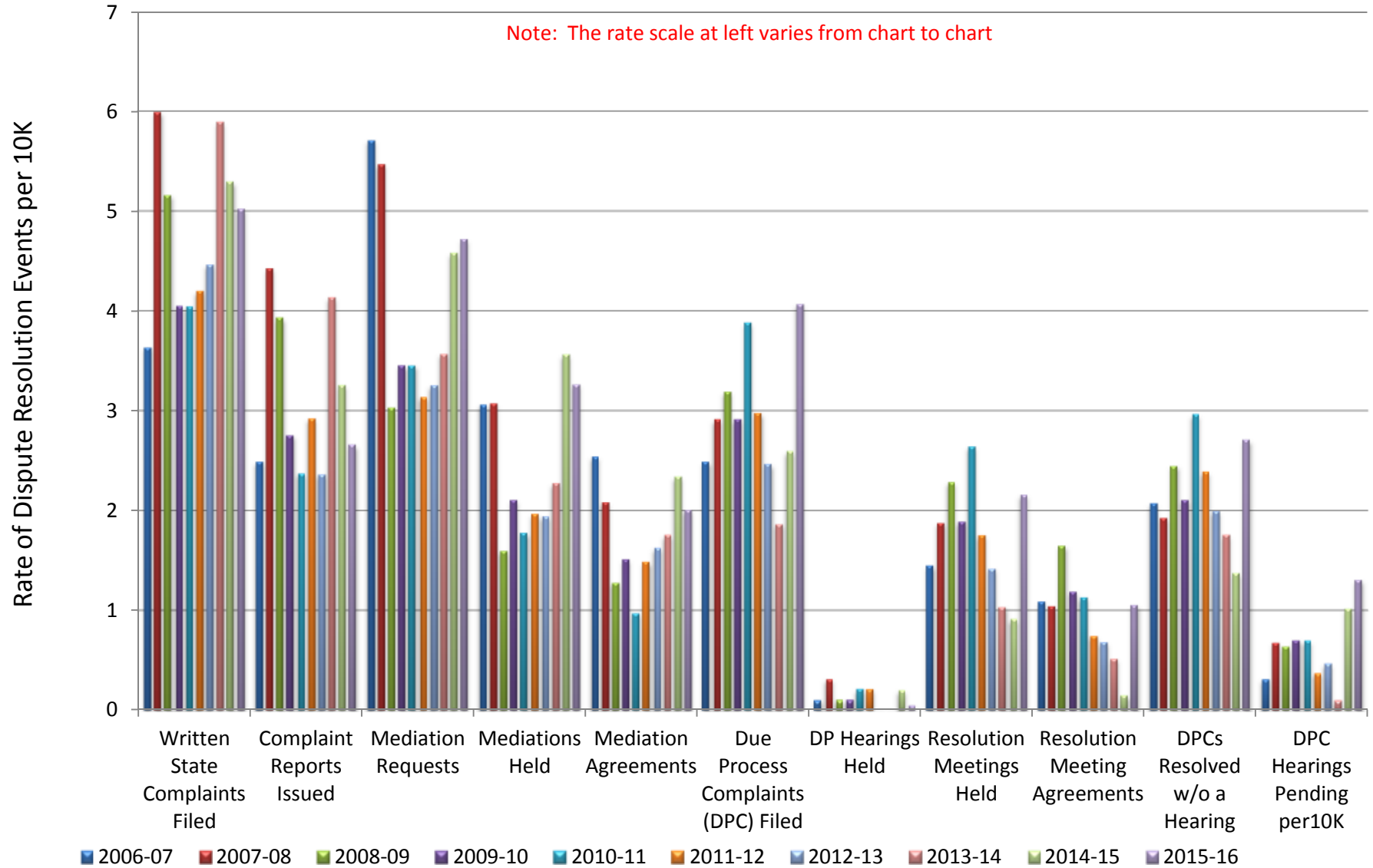


Total Dispute Resolution Activity by State/Entity per 10K Childcount: 2015-16



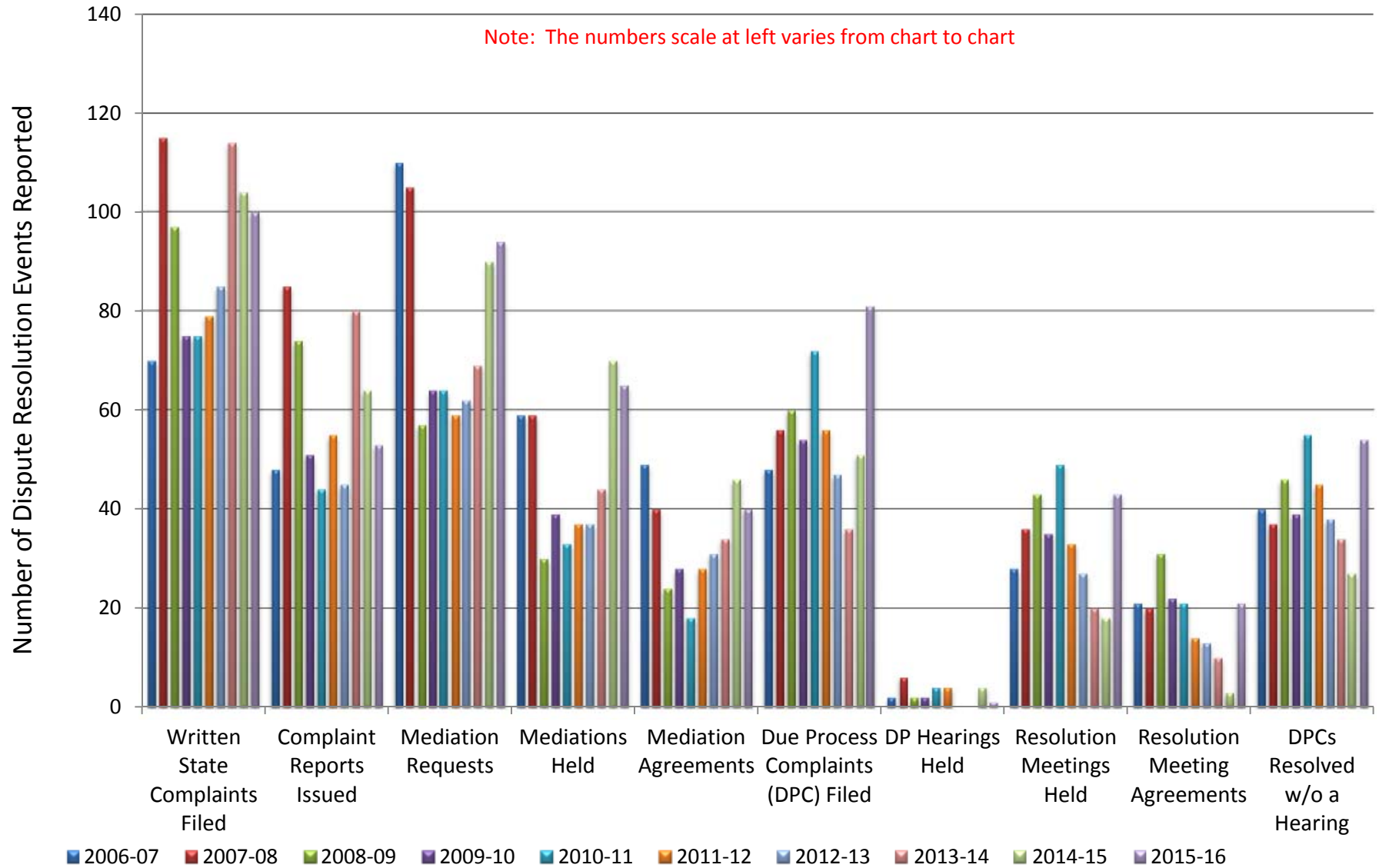


IDEA Dispute Resolution Activity per 10K Childcount: North Carolina





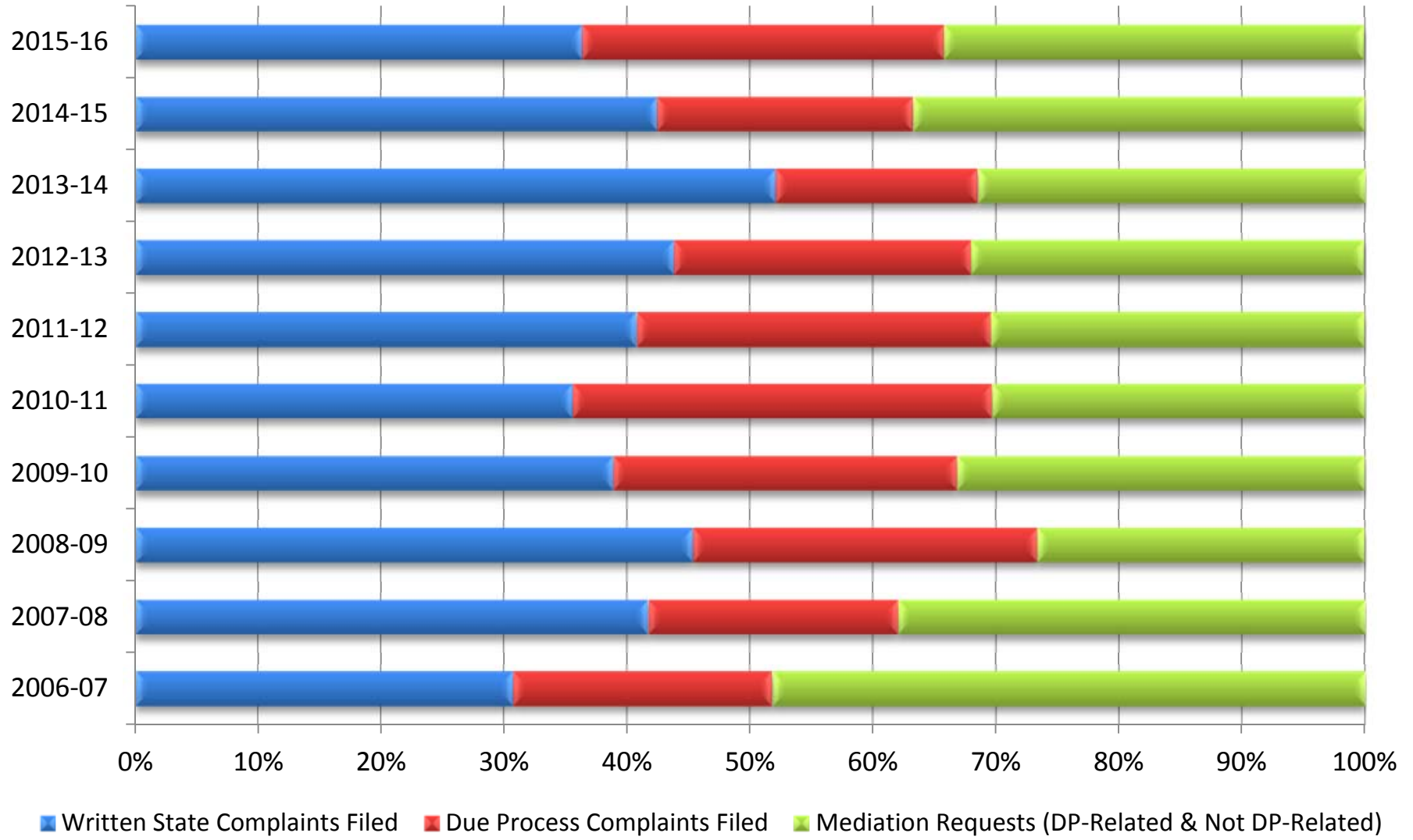
IDEA Dispute Resolution Activity: North Carolina





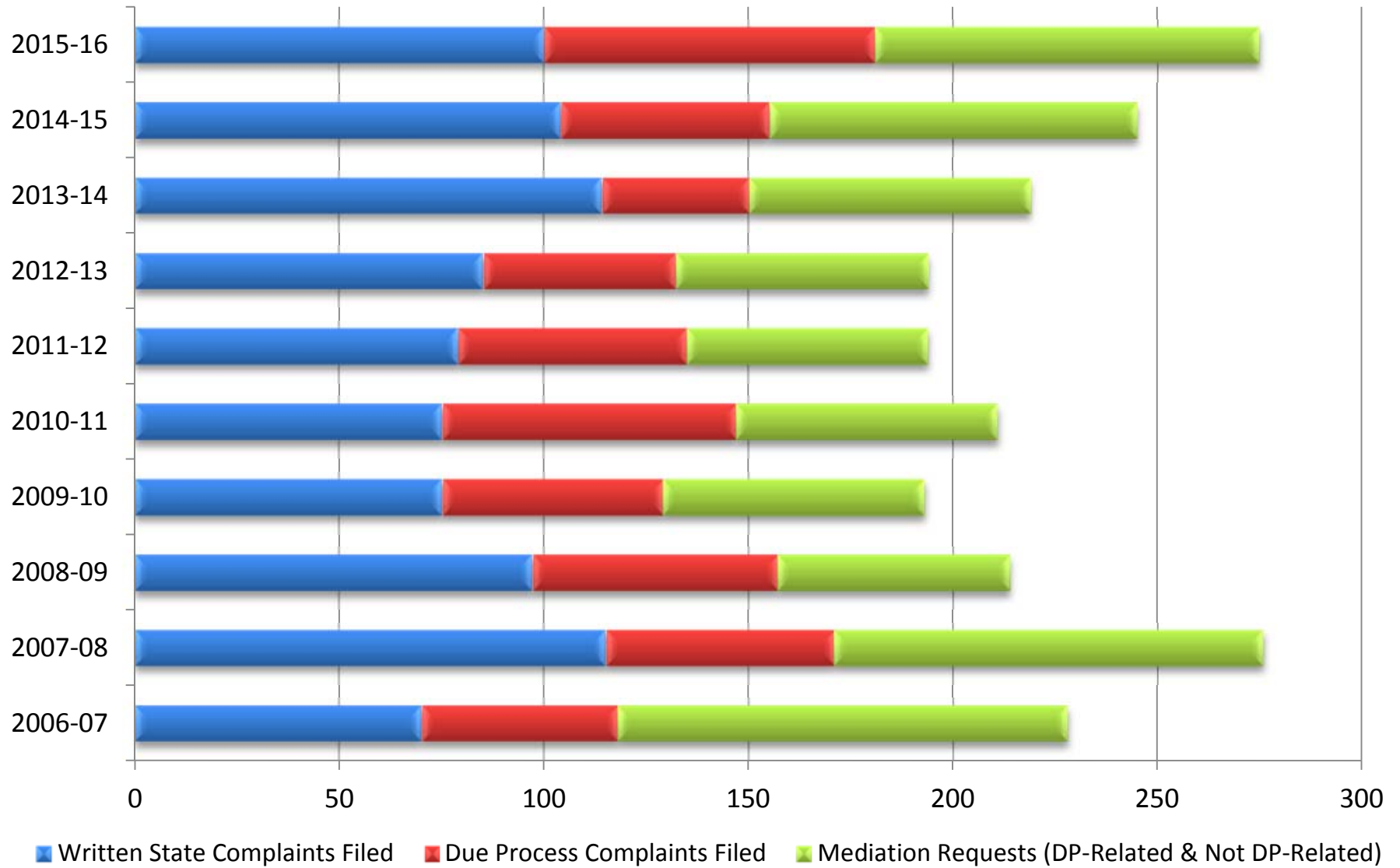
Relative Use of Dispute Resolution Options: North Carolina

Note: 100% = The sum of requests for all dispute resolution processes



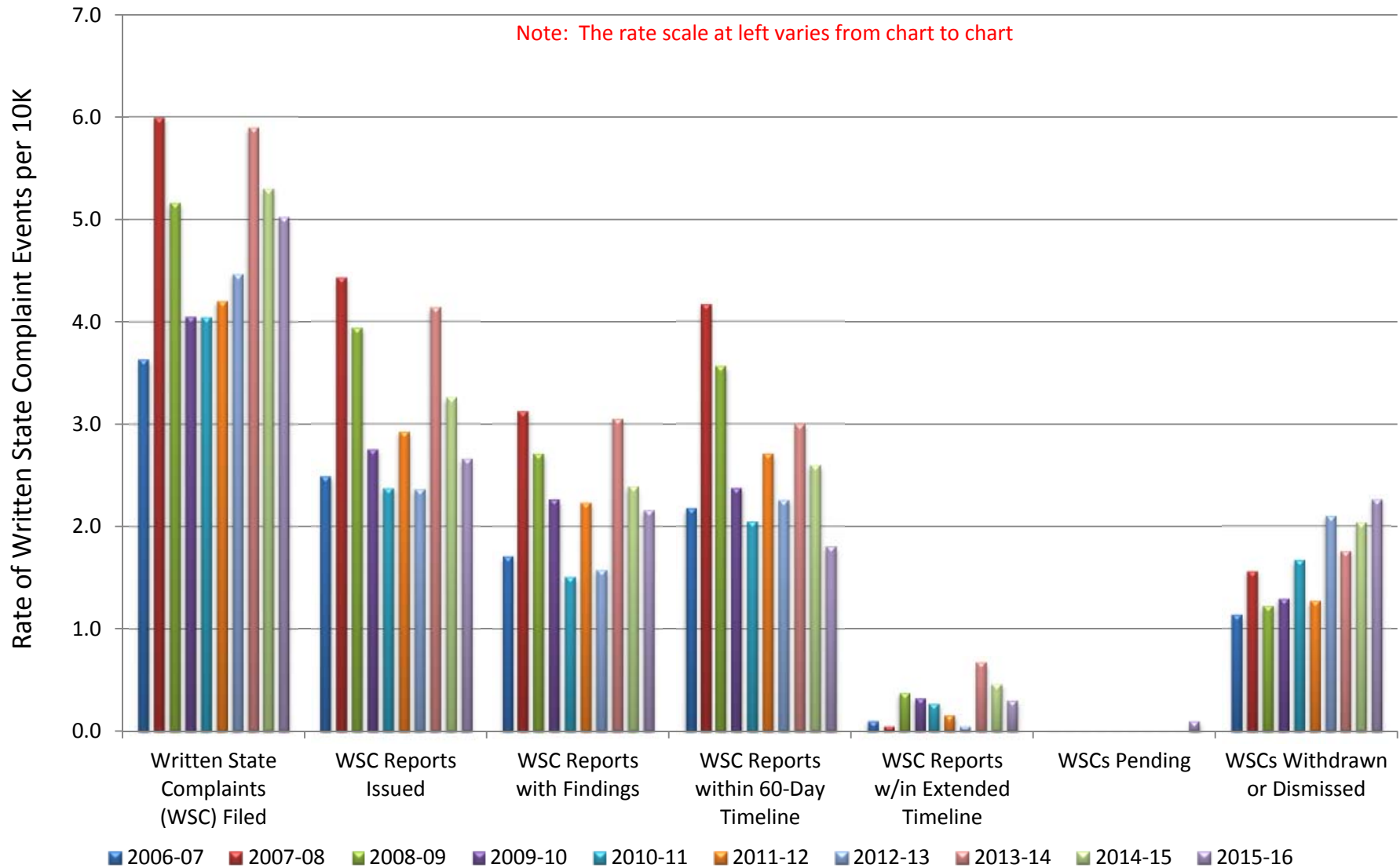


Aggregate Use of Dispute Resolution Options: North Carolina



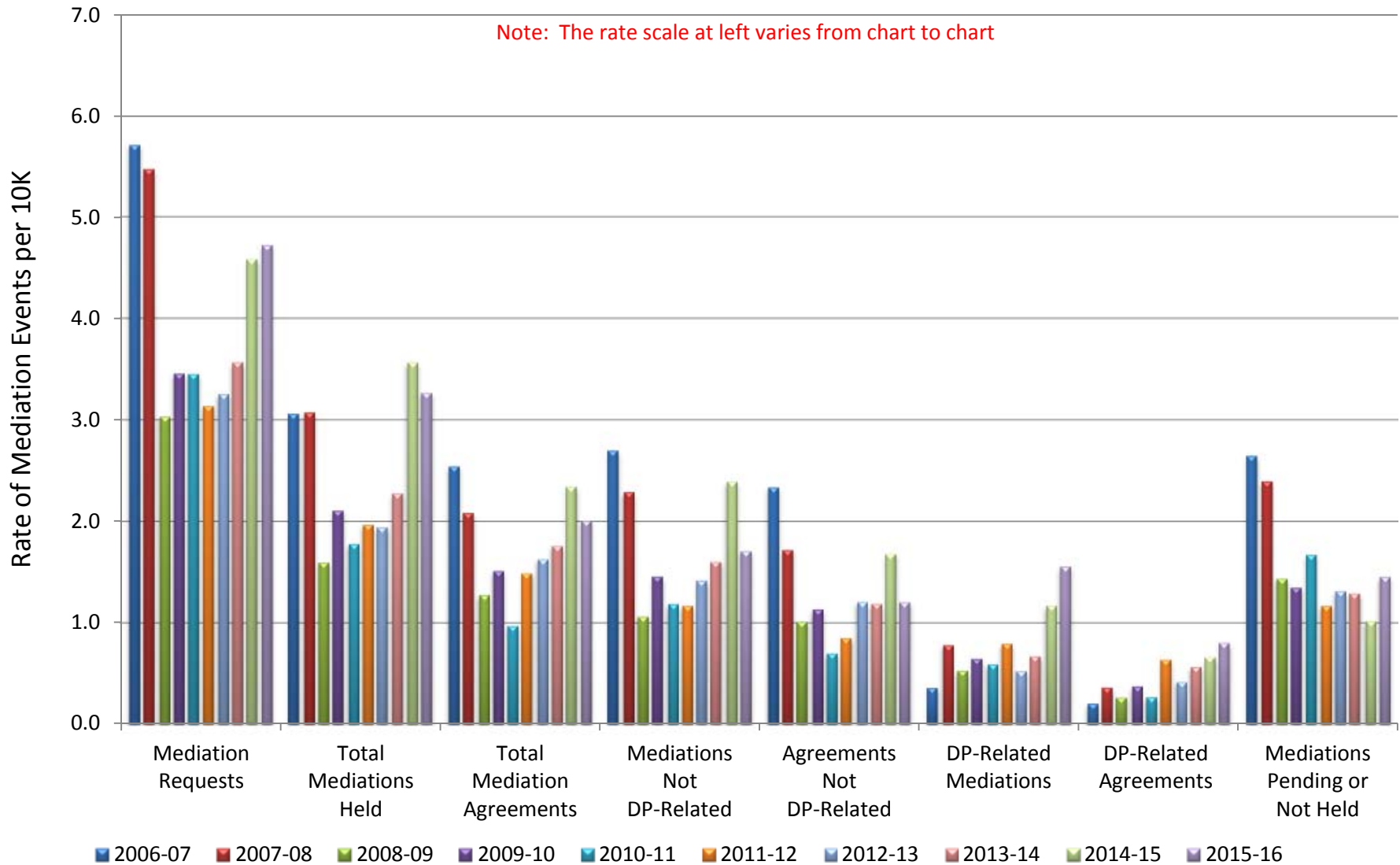


Written State Complaint Activity per 10K Childcount: North Carolina



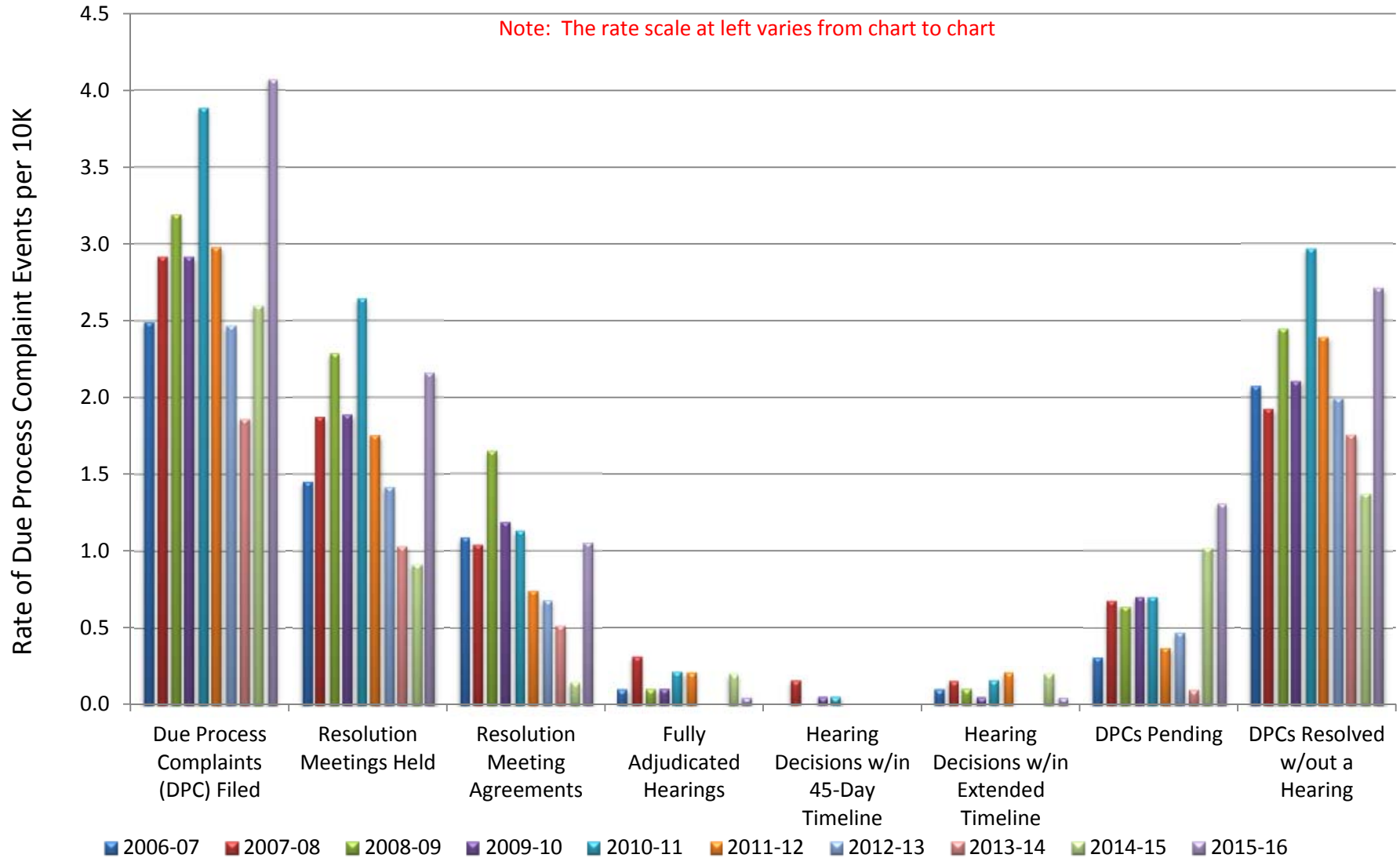


Mediation Activity per 10K Childcount: North Carolina



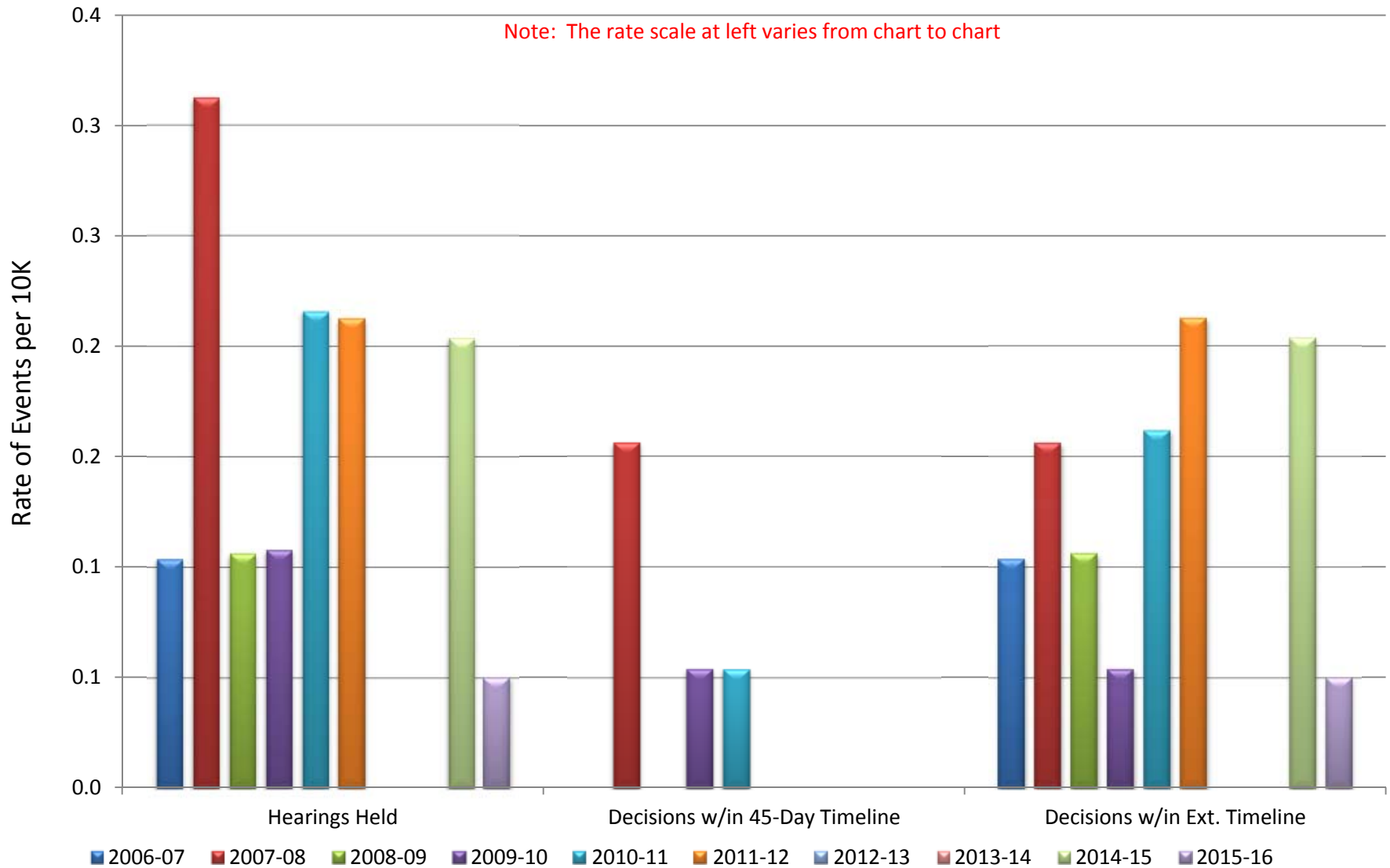


Due Process Complaint Activity per 10K Childcount: North Carolina



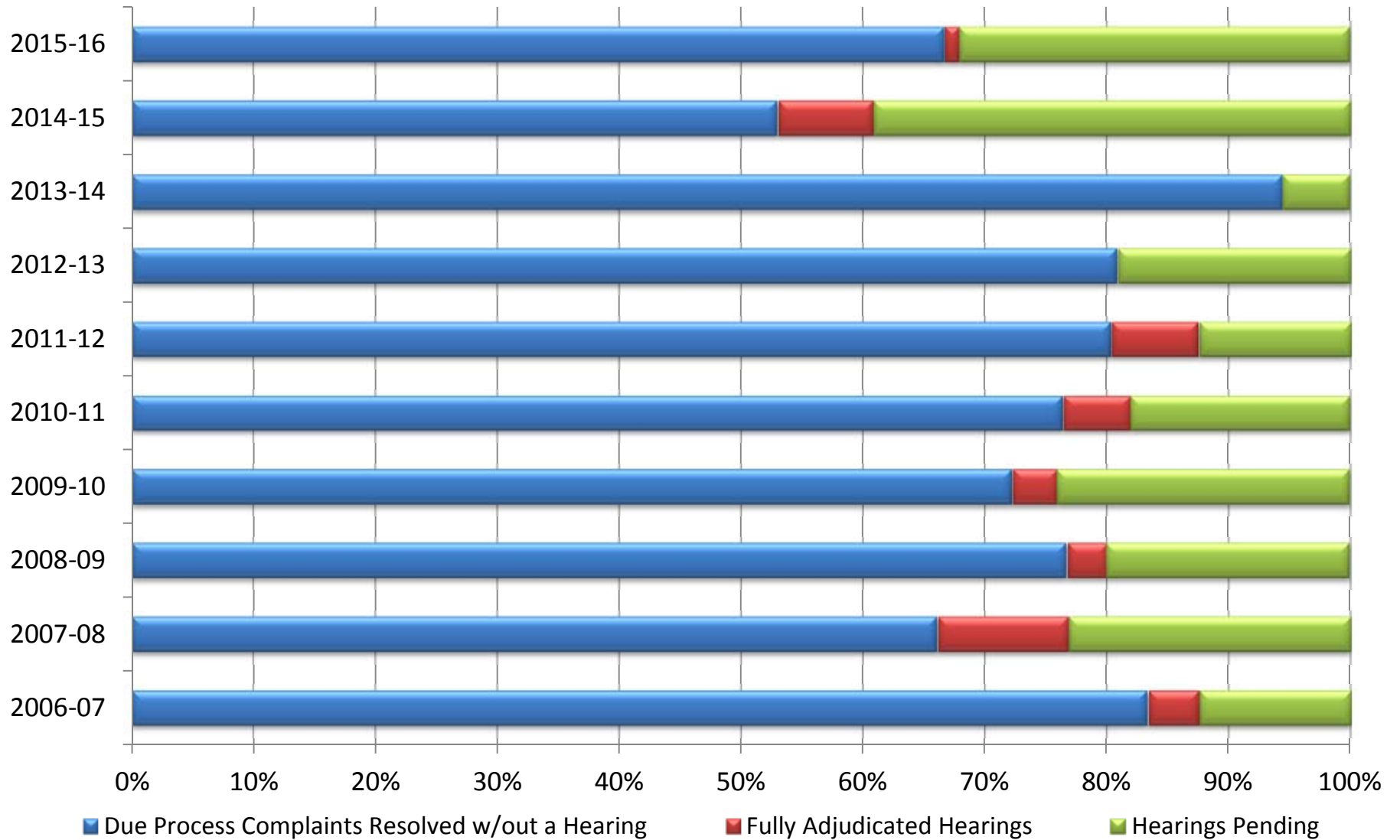


Timeliness of Due Process Hearing Decisions per 10K Childcount: North Carolina





Relative Disposition of Due Process Complaints: North Carolina





2015-16

	North Carolina		Comparator	
	Number Reported	Events Per 10K*	50 States	
			Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	100	5.0	8.0	5,301
Reports Issued Total	53	2.7	4.9	3,284
Reports with Findings	43	2.2	3.2	2,154
Reports within 60-Day Timeline	36	1.8	4.6	3,047
Reports within Extended Timelines	6	0.3	0.3	174
Total Reports within Timelines	42	2.1	4.8	3,221
Written State Complaints Pending	2	0.1	0.2	147
Complaints Pending a Due Process Complaint	1	0.1	0.1	55
Complaints Withdrawn or Dismissed	45	2.3	2.8	1,870

Mediations

Mediation Requests Total	94	4.7	12.3	8,227
Mediations Held	65	3.3	9.4	6,263
Due Process-Related Mediations	31	1.6	5.0	3,360
Due Process-Related Mediation Agreements	16	0.8	3.0	1,981
Mediations Not Related to Due Process	34	1.7	4.4	2,903
Mediation Agreements Not Related to Due Process	24	1.2	3.2	2,146
Total Mediation Agreements	40	2.0	6.2	4,127
Mediations Pending	2	0.1	0.7	1,484
Mediations Withdrawn or Not Held	27	1.4	2.2	480

Due Process Complaints

Due Process Complaints Filed	81	4.1	26.0	17,325
Resolution Meetings Held	43	2.2	11.9	7,936
Resolution Meeting Agreements	21	1.1	2.1	1,423
Fully Adjudicated Hearings	1	0.1	1.2	833
Hearings Held within 45-Day Timeline	1	0.0	0.3	216
Decisions within 45-Day Timeline	0	0.1	0.8	529
Decisions within Extended Timelines	1	0.1	1.1	745
DP Complaints Pending	26	1.3	8.8	5,890
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	54	2.7	15.9	10,602

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	4	0.2	0.5	336
EHR Resolution Meetings Held	2	0.1	0.2	142
EHR Resolution Meeting Agreements	2	0.1	0.1	83
EHR Fully Adjudicated Hearings	0	0.0	0.0	24
EHR Change of Placement Ordered	0	0.0	0.0	6
EHR DP Complaints Pending	0	0.0	0.1	34
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	4	0.2	0.4	278

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2014-15

	North Carolina		Comparator	
	Number Reported	Events Per 10K*	50 States	
			Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	104	5.3	7.5	4,907
Reports Issued Total	64	3.3	4.5	2,952
Reports with Findings	47	2.4	2.8	1,857
Reports within 60-Day Timeline	51	2.6	4.2	2,777
Reports within Extended Timelines	9	0.5	0.2	142
Total Reports within Timelines	60	3.1	4.5	2,919
Written State Complaints Pending	0	0.0	0.3	191
Complaints Pending a Due Process Complaint	0	0.0	0.2	111
Complaints Withdrawn or Dismissed	40	2.0	2.7	1,764

Mediations

Mediation Requests Total	90	4.6	14.5	9,482
Mediations Held	70	3.6	9.2	5,994
Due Process-Related Mediations	23	1.2	5.0	3,249
Due Process-Related Mediation Agreements	13	0.7	3.0	1,955
Mediations Not Related to Due Process	47	2.4	4.2	2,745
Mediation Agreements Not Related to Due Process	33	1.7	3.1	2,055
Total Mediation Agreements	46	2.3	6.1	4,010
Mediations Pending	5	0.3	1.4	2,564
Mediations Withdrawn or Not Held	15	0.8	3.9	924

Due Process Complaints

Due Process Complaints Filed	51	2.6	21.8	14,283
Resolution Meetings Held	18	0.9	10.9	7,123
Resolution Meeting Agreements	3	0.2	1.8	1,194
Fully Adjudicated Hearings	4	0.2	1.2	805
Hearings Held within 45-Day Timeline	4	0.0	0.3	209
Decisions within 45-Day Timeline	0	0.2	0.8	527
Decisions within Extended Timelines	4	0.2	1.1	736
DP Complaints Pending	20	1.0	5.0	3,285
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	27	1.4	15.6	10,193

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	3	0.2	0.4	288
EHR Resolution Meetings Held	0	0.0	0.2	125
EHR Resolution Meeting Agreements	0	0.0	0.1	62
EHR Fully Adjudicated Hearings	0	0.0	0.0	29
EHR Change of Placement Ordered	0	0.0	0.0	5
EHR DP Complaints Pending	1	0.1	0.0	24
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	2	0.1	0.4	235

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2013-14

	North Carolina		Comparator	
	Number Reported	Events Per 10K*	50 States	
			Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	114	5.9	7.6	4,929
Reports Issued Total	80	4.1	4.7	3,001
Reports with Findings	59	3.1	2.9	1,859
Reports within 60-Day Timeline	58	3.0	4.3	2,775
Reports within Extended Timelines	13	0.7	0.3	167
Total Reports within Timelines	71	3.7	4.6	2,942
Written State Complaints Pending	0	0.0	0.2	108
Complaints Pending a Due Process Complaint	0	0.0	0.1	77
Complaints Withdrawn or Dismissed	34	1.8	2.8	1,820

Mediations

Mediation Requests Total	69	3.6	13.6	8,799
Mediations Held	44	2.3	8.5	5,453
Due Process-Related Mediations	13	0.7	4.5	2,889
Due Process-Related Mediation Agreements	11	0.6	2.8	1,832
Mediations Not Related to Due Process	31	1.6	4.0	2,564
Mediation Agreements Not Related to Due Process	23	1.2	3.0	1,946
Total Mediation Agreements	34	1.8	5.9	3,778
Mediations Pending	0	0.0	1.2	2,547
Mediations Withdrawn or Not Held	25	1.3	3.9	799

Due Process Complaints

Due Process Complaints Filed	36	1.9	23.2	14,940
Resolution Meetings Held	20	1.0	12.2	7,852
Resolution Meeting Agreements	10	0.5	1.8	1,140
Fully Adjudicated Hearings	0	0.0	1.9	1,221
Hearings Held within 45-Day Timeline	0	0.0	0.3	219
Decisions within 45-Day Timeline	0	0.0	1.4	875
Decisions within Extended Timelines	0	0.0	1.7	1,094
DP Complaints Pending	2	0.1	5.7	3,705
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	34	1.8	15.5	10,014

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	1	0.1	0.4	287
EHR Resolution Meetings Held	1	0.1	0.2	115
EHR Resolution Meeting Agreements	1	0.1	0.1	70
EHR Fully Adjudicated Hearings	0	0.0	0.0	31
EHR Change of Placement Ordered	0	0.0	0.0	6
EHR DP Complaints Pending	0	0.0	0.0	15
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	1	0.1	0.4	241

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

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2012-13

			Comparator	
	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	85	4.5	7.7	4,943
Reports Issued Total	45	2.4	4.8	3,098
Reports with Findings	30	1.6	3.2	2,045
Reports within 60-Day Timeline	43	2.3	4.5	2,876
Reports within Extended Timelines	1	0.1	0.3	200
Total Reports within Timelines	44	2.3	4.8	3,076
Written State Complaints Pending	0	0.0	0.2	147
Complaints Pending a Due Process Complaint	0	0.0	0.1	49
Complaints Withdrawn or Dismissed	40	2.1	2.6	1,698

Mediations

Mediation Requests Total	62	3.3	13.6	8,744
Mediations Held	37	1.9	8.6	5,497
Due Process-Related Mediations	10	0.5	4.3	2,786
Due Process-Related Mediation Agreements	8	0.4	2.6	1,699
Mediations Not Related to Due Process	27	1.4	4.2	2,711
Mediation Agreements Not Related to Due Process	23	1.2	3.3	2,089
Total Mediation Agreements	31	1.6	5.9	3,788
Mediations Pending	3	0.2	1.5	2,274
Mediations Withdrawn or Not Held	22	1.2	3.5	973

Due Process Complaints

Due Process Complaints Filed	47	2.5	21.8	13,987
Resolution Meetings Held	27	1.4	11.6	7,442
Resolution Meeting Agreements	13	0.7	1.9	1,189
Fully Adjudicated Hearings	0	0.0	1.8	1,139
Hearings Held within 45-Day Timeline	0	0.0	0.4	231
Decisions within 45-Day Timeline	0	0.0	1.2	770
Decisions within Extended Timelines	0	0.0	1.6	1,001
DP Complaints Pending	9	0.5	4.8	3,100
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	38	2.0	15.2	9,748

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	7	0.4	0.5	298
EHR Resolution Meetings Held	6	0.3	0.2	150
EHR Resolution Meeting Agreements	6	0.3	0.1	72
EHR Fully Adjudicated Hearings	0	0.0	0.1	40
EHR Change of Placement Ordered	0	0.0	0.0	6
EHR DP Complaints Pending	0	0.0	0.0	15
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	7	0.4	0.4	243

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2011-12

	Comparator			
	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	79	4.2	7.7	4,893
Reports Issued Total	55	2.9	4.9	3,113
Reports with Findings	42	2.2	3.5	2,261
Reports within 60-Day Timeline	51	2.7	4.6	2,917
Reports within Extended Timelines	3	0.2	0.2	159
Total Reports within Timelines	54	2.9	4.8	3,076
Written State Complaints Pending	0	0.0	0.2	130
Complaints Pending a Due Process Complaint	0	0.0	0.1	53
Complaints Withdrawn or Dismissed	24	1.3	2.6	1,661

Mediations

Mediation Requests Total	59	3.1	13.4	8,533
Mediations Held	37	2.0	8.7	5,576
Due Process-Related Mediations	15	0.8	4.4	2,803
Due Process-Related Mediation Agreements	12	0.6	2.6	1,670
Mediations Not Related to Due Process	22	1.2	4.3	2,773
Mediation Agreements Not Related to Due Process	16	0.9	3.3	2,117
Total Mediation Agreements	28	1.5	5.9	3,787
Mediations Pending	4	0.2	1.4	2,079
Mediations Withdrawn or Not Held	18	1.0	3.3	878

Due Process Complaints

Due Process Complaints Filed	56	3.0	22.4	14,319
Resolution Meetings Held	33	1.8	12.0	7,659
Resolution Meeting Agreements	14	0.7	2.1	1,339
Fully Adjudicated Hearings	4	0.2	1.7	1,106
Hearings Held within 45-Day Timeline	4	0.0	0.4	231
Decisions within 45-Day Timeline	0	0.2	1.2	764
Decisions within Extended Timelines	4	0.2	1.6	995
DP Complaints Pending	7	0.4	3.1	1,998
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	45	2.4	17.6	11,215

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	8	0.4	0.5	304
EHR Resolution Meetings Held	7	0.4	0.2	132
EHR Resolution Meeting Agreements	2	0.1	0.1	64
EHR Fully Adjudicated Hearings	0	0.0	0.0	27
EHR Change of Placement Ordered	0	0.0	0.0	10
EHR DP Complaints Pending	2	0.1	0.0	19
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	6	0.3	0.4	258

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2010-11

	Comparator			
	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	75	4.1	7.6	4,911
Reports Issued Total	44	2.4	4.8	3,111
Reports with Findings	28	1.5	3.1	2,021
Reports within 60-Day Timeline	38	2.1	4.5	2,873
Reports within Extended Timelines	5	0.3	0.3	200
Total Reports within Timelines	43	2.3	4.8	3,073
Written State Complaints Pending	0	0.0	0.2	127
Complaints Pending a Due Process Complaint	0	0.0	0.1	72
Complaints Withdrawn or Dismissed	31	1.7	2.6	1,673

Mediations

Mediation Requests Total	64	3.5	12.6	8,068
Mediations Held	33	1.8	8.1	5,177
Due Process-Related Mediations	11	0.6	3.9	2,501
Due Process-Related Mediation Agreements	5	0.3	2.4	1,569
Mediations Not Related to Due Process	22	1.2	4.2	2,676
Mediation Agreements Not Related to Due Process	13	0.7	3.2	2,054
Total Mediation Agreements	18	1.0	5.6	3,623
Mediations Pending	5	0.3	1.1	2,209
Mediations Withdrawn or Not Held	26	1.4	3.4	682

Due Process Complaints

Due Process Complaints Filed	72	3.9	21.7	13,914
Resolution Meetings Held	49	2.6	12.2	7,841
Resolution Meeting Agreements	21	1.1	2.3	1,487
Fully Adjudicated Hearings	4	0.2	1.3	823
Hearings Held within 45-Day Timeline	4	0.1	0.3	201
Decisions within 45-Day Timeline	1	0.2	0.9	549
Decisions within Extended Timelines	3	0.2	1.2	750
DP Complaints Pending	13	0.7	4.4	2,840
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	55	3.0	16.0	10,251

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	8	0.4	0.5	311
EHR Resolution Meetings Held	7	0.4	0.2	153
EHR Resolution Meeting Agreements	3	0.2	0.1	80
EHR Fully Adjudicated Hearings	0	0.0	0.1	35
EHR Change of Placement Ordered	0	0.0	0.0	10
EHR DP Complaints Pending	1	0.1	0.0	14
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	7	0.4	0.4	262

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2009-10

			Comparator	
	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	75	4.1	7.4	4,781
Reports Issued Total	51	2.8	4.5	2,943
Reports with Findings	42	2.3	3.2	2,044
Reports within 60-Day Timeline	44	2.4	4.1	2,632
Reports within Extended Timelines	6	0.3	0.3	216
Total Reports within Timelines	50	2.7	4.4	2,848
Written State Complaints Pending	0	0.0	0.7	446
Complaints Pending a Due Process Complaint	0	0.0	0.1	65
Complaints Withdrawn or Dismissed	24	1.3	2.2	1,392

Mediations

Mediation Requests Total	64	3.5	11.9	7,673
Mediations Held	39	2.1	7.7	4,956
Due Process-Related Mediations	12	0.6	3.6	2,343
Due Process-Related Mediation Agreements	7	0.4	2.1	1,334
Mediations Not Related to Due Process	27	1.5	4.0	2,614
Mediation Agreements Not Related to Due Process	21	1.1	3.2	2,078
Total Mediation Agreements	28	1.5	5.3	3,412
Mediations Pending	3	0.2	1.1	2,001
Mediations Withdrawn or Not Held	22	1.2	3.1	714

Due Process Complaints

Due Process Complaints Filed	54	2.9	21.2	13,711
Resolution Meetings Held	35	1.9	11.7	7,569
Resolution Meeting Agreements	22	1.2	2.7	1,774
Fully Adjudicated Hearings	2	0.1	1.4	888
Hearings Held within 45-Day Timeline	2	0.1	0.4	259
Decisions within 45-Day Timeline	1	0.1	0.8	538
Decisions within Extended Timelines	1	0.1	1.2	797
DP Complaints Pending	13	0.7	4.1	2,681
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	39	2.1	15.7	10,142

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	3	0.2	0.5	305
EHR Resolution Meetings Held	3	0.2	0.2	118
EHR Resolution Meeting Agreements	2	0.1	0.1	54
EHR Fully Adjudicated Hearings	1	0.1	0.1	33
EHR Change of Placement Ordered	0	0.0	0.0	8
EHR DP Complaints Pending	0	0.0	0.1	35
EHR DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	2	0.1	0.4	236

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2008-09

			Comparator	
	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	97	5.2	7.5	4,895
Reports Issued Total	74	3.9	5.1	3,312
Reports with Findings	51	2.7	3.6	2,308
Reports within 60-Day Timeline	67	3.6	4.6	2,954
Reports within Extended Timelines	7	0.4	0.5	304
Total Reports within Timelines	74	3.9	5.0	3,258
Written State Complaints Pending	0	0.0	0.2	144
Complaints Pending a Due Process Complaint	0	0.0	0.1	72
Complaints Withdrawn or Dismissed	23	1.2	2.2	1,439

Mediations

Mediation Requests Total	57	3.0	12.1	7,854
Mediations Held	30	1.6	8.1	5,245
Due Process-Related Mediations	10	0.5	3.9	2,515
Due Process-Related Mediation Agreements	5	0.3	2.3	1,512
Mediations Not Related to Due Process	20	1.1	4.2	2,730
Mediation Agreements Not Related to Due Process	19	1.0	3.3	2,125
Total Mediation Agreements	24	1.3	5.6	3,637
Mediations Not Held (Including Pending)	27	1.4	4.0	2,609

Due Process Complaints

Due Process Complaints Filed	60	3.2	21.6	14,017
Resolution Meetings Held	43	2.3	11.0	7,152
Resolution Meeting Agreements	31	1.7	2.6	1,686
Fully Adjudicated Hearings	2	0.1	1.6	1,024
Hearings Held within 45-Day Timeline	2	0.0	0.4	250
Decisions within 45-Day Timeline	0	0.1	1.0	645
Decisions within Extended Timelines	2	0.1	1.4	895
DP Complaints Pending	12	0.6	3.5	2,289
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	46	2.5	16.5	10,704

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	6	0.3	0.5	305
EHR Resolution Meetings Held	6	0.3	0.2	128
EHR Resolution Meeting Agreements	4	0.2	0.1	73
EHR Fully Adjudicated Hearings	0	0.0	0.0	29
EHR Change of Placement Ordered	0	0.0	0.0	5

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2007-08

	North Carolina		Comparator	
			50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	115	6.0	8.3	5,497
Reports Issued Total	85	4.4	5.9	3,895
Reports with Findings	60	3.1	4.2	2,761
Reports within 60-Day Timeline	80	4.2	5.2	3,410
Reports within Extended Timelines	1	0.1	0.6	398
Total Reports within Timelines	81	4.2	5.8	3,808
Written State Complaints Pending	0	0.0	0.2	154
Complaints Pending a Due Process Complaint	0	0.0	0.1	83
Complaints Withdrawn or Dismissed	30	1.6	2.2	1,448

Mediations

Mediation Requests Total	105	5.5	12.0	7,951
Mediations Held	59	3.1	7.5	4,989
Due Process-Related Mediations	15	0.8	3.1	2,070
Due Process-Related Mediation Agreements	7	0.4	2.1	1,362
Mediations Not Related to Due Process	44	2.3	4.4	2,919
Mediation Agreements Not Related to Due Process	33	1.7	3.4	2,269
Total Mediation Agreements	40	2.1	5.5	3,631
Mediations Not Held (Including Pending)	46	2.4	4.5	2,962

Due Process Complaints

Due Process Complaints Filed	56	2.9	21.0	13,894
Resolution Meetings Held	36	1.9	12.2	8,090
Resolution Meeting Agreements	20	1.0	2.9	1,932
Fully Adjudicated Hearings	6	0.3	1.6	1,064
Hearings Held within 45-Day Timeline	6	0.2	0.4	288
Decisions within 45-Day Timeline	3	0.2	1.0	647
Decisions within Extended Timelines	3	0.3	1.4	935
DP Complaints Pending	13	0.7	4.9	3,228
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	37	1.9	14.5	9,612

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	3	0.2	0.5	302
EHR Resolution Meetings Held	0	0.0	0.3	180
EHR Resolution Meeting Agreements	0	0.0	0.1	76
EHR Fully Adjudicated Hearings	1	0.1	0.0	30
EHR Change of Placement Ordered	0	0.0	0.0	11

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2006-07

	North Carolina		Comparator	
			50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	70	3.6	8.2	5,500
Reports Issued Total	48	2.5	5.6	3,768
Reports with Findings	33	1.7	3.8	2,521
Reports within 60-Day Timeline	42	2.2	4.8	3,182
Reports within Extended Timelines	2	0.1	0.6	397
Total Reports within Timelines	44	2.3	5.4	3,579
Written State Complaints Pending	0	0.0	0.3	167
Complaints Pending a Due Process Complaint	0	0.0	0.1	86
Complaints Withdrawn or Dismissed	22	1.1	2.3	1,565

Mediations

Mediation Requests Total	110	5.7	11.7	7,806
Mediations Held	59	3.1	8.1	5,377
Due Process-Related Mediations	7	0.4	3.7	2,449
Due Process-Related Mediation Agreements	4	0.2	1.7	1,158
Mediations Not Related to Due Process	52	2.7	4.4	2,928
Mediation Agreements Not Related to Due Process	45	2.3	3.4	2,252
Total Mediation Agreements	49	2.5	5.1	3,410
Mediations Not Held (Including Pending)	51	2.7	3.6	2,429

Due Process Complaints

Due Process Complaints Filed	48	2.5	20.7	13,828
Resolution Meetings Held	28	1.5	13.0	8,704
Resolution Meeting Agreements	21	1.1	2.9	1,912
Fully Adjudicated Hearings	2	0.1	2.1	1,370
Hearings Held within 45-Day Timeline	2	0.0	0.5	332
Decisions within 45-Day Timeline	0	0.1	1.3	865
Decisions within Extended Timelines	2	0.1	1.8	1,197
DP Complaints Pending	6	0.3	2.5	1,683
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	40	2.1	16.1	10,775

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	3	0.2	0.4	289
EHR Resolution Meetings Held	3	0.2	0.3	167
EHR Resolution Meeting Agreements	2	0.1	0.1	98
EHR Fully Adjudicated Hearings	0	0.0	0.1	37
EHR Change of Placement Ordered	0	0.0	0.0	13

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2005-06

			Comparator	
	North Carolina		50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	63	3.3	8.7	5,798
Reports Issued Total	45	2.3	6.2	4,165
Reports with Findings	35	1.8	4.3	2,905
Reports within 60-Day Timeline	35	1.8	4.9	3,287
Reports within Extended Timelines	4	0.2	0.9	586
Total Reports within Timelines	39	2.0	5.8	3,873
Written State Complaints Pending	0	0.0	0.4	271
Complaints Pending a Due Process Complaint	0	0.0	0.2	142
Complaints Withdrawn or Dismissed	18	0.9	2.0	1,362

Mediations

Mediation Requests Total	116	6.0	11.4	7,666
Mediations Held	62	3.2	8.0	5,335
Due Process-Related Mediations	10	0.5	3.7	2,480
Due Process-Related Mediation Agreements	6	0.3	2.5	1,659
Mediations Not Related to Due Process	52	2.7	4.3	2,854
Mediation Agreements Not Related to Due Process	38	2.0	3.4	2,273
Total Mediation Agreements	44	2.3	5.9	3,932
Mediations Not Held (Including Pending)	54	2.8	3.1	2,085

Due Process Complaints

Due Process Complaints Filed	56	2.9	21.8	14,583
Resolution Meetings Held	29	1.5	5.5	3,678
Resolution Meeting Agreements	25	1.3	2.5	1,705
Fully Adjudicated Hearings	3	0.2	2.6	1,718
Hearings Held within 45-Day Timeline	2	0.1	0.6	382
Decisions within 45-Day Timeline	1	0.1	1.6	1,060
Decisions within Extended Timelines	1	0.1	2.2	1,442
DP Complaints Pending	18	0.9	3.7	2,466
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	35	1.8	15.5	10,399

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	0	0.0	0.4	251
EHR Resolution Meetings Held	0	0.0	0.1	97
EHR Resolution Meeting Agreements	0	0.0	0.1	43
EHR Fully Adjudicated Hearings	0	0.0	0.0	30
EHR Change of Placement Ordered	0	0.0	0.0	6

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** Except for *EHR Change of Placement Ordered*, all EHR data points are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.



2015-16

	North Carolina		Comparator	
			50 States	
	Number Reported	Events Per 10K*	Events Per 10K*	Number Reported
Written State Complaints				
Written State Complaints Filed	100	5.0	8.0	5,301
Reports Issued Total	53	2.7	4.9	3,284
Reports with Findings	43	2.2	3.2	2,154
Reports within 60-Day Timeline	36	1.8	4.6	3,047
Reports within Extended Timelines	6	0.3	0.3	174
Total Reports within Timelines	42	2.1	4.8	3,221
Written State Complaints Pending	2	0.1	0.2	147
Complaints Pending a Due Process Complaint	1	0.1	0.1	55
Complaints Withdrawn or Dismissed	45	2.3	2.8	1,870

Mediations

Mediation Requests Total	94	4.7	12.3	8,227
Mediations Held	65	3.3	9.4	6,263
Due Process-Related Mediations	31	1.6	5.0	3,360
Due Process-Related Mediation Agreements	16	0.8	3.0	1,981
Mediations Not Related to Due Process	34	1.7	4.4	2,903
Mediation Agreements Not Related to Due Process	24	1.2	3.2	2,146
Total Mediation Agreements	40	2.0	6.2	4,127
Mediations Not Held (Including Pending)	29	1.5	2.9	1,964

Due Process Complaints

Due Process Complaints Filed	81	4.1	26.0	17,325
Fully Adjudicated Hearings	1	0.1	1.2	833
Hearings Held within 45-Day Timeline	1	0.0	0.3	216
Decisions within 45-Day Timeline	0	0.1	0.8	529
Decisions within Extended Timelines	1	0.1	1.1	745
DP Complaints Pending	26	1.3	8.8	5,890
DP Complaints Withdrawn, Dismissed or Resolved Without a Hearing	54	2.7	15.9	10,602

Expedited Due Process Hearing Requests (EHR)**

EHR DP Complaints Filed	4	0.2	0.5	336
EHR Fully Adjudicated Hearings	0	0.0	0.0	24
EHR Change of Placement Ordered	0	0.0	0.0	6

Notes:

* "Per 10K" values are computed by dividing the number of events by childcount (3-21 years) times 10,000; these "per capita" rates allow comparisons of activity across states.

** EHR data collection and reporting was optional prior to SY 2005-06, when it became a required subset of Due Process Complaints. All EHR data points (except *EHR Change of Placement Ordered*) are included in the numbers reported for Due Process Complaints.

For questions regarding this report, contact Diana Cruz at: cadre@directionservice.org.