

SCENARIO: Behavioral Supports

Mr. Jacoby, an elementary school special education teacher, wants to talk to Mrs. Ricardo, Patrick's mom, about some of Patrick's behaviors. Mrs. Ricardo hasn't returned any of Mr. Jacoby's calls. When Mr. Jacoby has a chance to talk to Mrs. Ricardo, she quickly tries to shut down the conversation by saying, "I don't want to talk about Patrick's behavior again. Tell me how he's doing in reading?" Mr. Jacoby tries again and asks, "What makes it difficult for you to talk about Patrick's behavior?" This time, Mrs. Ricardo does not change the subject. Her eyes tear up and she says, "I feel like you are always picking on Patrick. I'm sure he's not the only one acting like that in your class. What am I supposed to do? I can't do anything about his behavior at school. I can barely manage it at home."