# OFFICE FOR DISPUTE RESOLUTION

# Resolution Meeting Facilitation (RMF)

The **first 30 days** after a parent requests due process is considered a **resolution period**. A **Resolution Meeting** must be held, unless both sides agree to waive it or agree to mediation instead. If both parties believe a neutral third party at the Resolution Meeting will increase the likelihood of reaching agreement, ODR will send a facilitator free of charge.

# The facilitator will ...

- Help the parties focus on the student
- Maintain impartiality
- Strive for open communication
- Help to resolve disagreements

#### Benefits of RMF can include:

- Improved relationships between parents and school representatives
- Identification of new options to address unresolved issues
- Improved chances of reaching agreement, making a stressful and costly due process hearing unnecessary







The **Office for Dispute Resolution (ODR)** provides the following resources for parents and educators:

- Special Education Consultline
- IEP Facilitation
- Training Programs
- Mediation

- Due Process Coordination
- Resolution Meeting Facilitation

# The Office for Dispute Resolution (ODR) provides resources for parents and educators to resolve disagreements about a child's special education program before due process. Services are free:

# Special Education Consultline Parent telephone helpline

# IEP Facilitation

IEP Team facilitators to assist in effective communication among team members

# Mediation

Trained mediators to help parents and educators reach agreement

# Training

Programs to enhance successful conflict resolution at the local level using effective communication and resolution strategies

# Due Process

Coordination of due process hearings in which disagreements are resolved by the decision of a hearing officer

# Resolution Meeting Facilitation

Facilitation to help parents and educators reach agreement during a Resolution Meeting

OFFICE FOR DISPUTE RESOLUTION 6340 Flank Drive, Harrisburg, PA 17112-2764 CALL US ... (800) 222-3353 (717) 901-2145 TTY USERS: PA Relay 711

VISIT US ON THE WEB ... www.odr-pa.org