OFFICE FOR DISPUTE RESOLUTION

Resolution Meeting Facilitation (RMF)

The **first 30 days** after a parent requests due process is considered a **resolution period**. A **Resolution Meeting** must be held, unless both sides agree to waive it or agree to mediation instead. If both parties believe a neutral third party at the Resolution Meeting will increase the likelihood of reaching agreement, ODR will send a facilitator free of charge.

The facilitator will ...

- Help the parties focus on the student
- Maintain impartiality
- Strive for open communication
- Help to resolve disagreements

Benefits of RMF can include:

- Improved relationships between parents and school representatives
- Identification of new options to address unresolved issues
- Improved chances of reaching agreement, making a stressful and costly due process hearing unnecessary







The **Office for Dispute Resolution (ODR)** provides the following resources for parents and educators:

- Special Education Consultline
- IEP Facilitation
- Training Programs
- Mediation

- Due Process Coordination
- Resolution Meeting Facilitation

The Office for Dispute Resolution (ODR) provides resources for parents and educators to resolve disagreements about a child's special education program before due process. Services are free:

Special Education Consultline Parent telephone helpline

IEP Facilitation

IEP Team facilitators to assist in effective communication among team members

Mediation

Trained mediators to help parents and educators reach agreement

Training

Programs to enhance successful conflict resolution at the local level using effective communication and resolution strategies

Due Process

Coordination of due process hearings in which disagreements are resolved by the decision of a hearing officer

Resolution Meeting Facilitation

Facilitation to help parents and educators reach agreement during a Resolution Meeting

OFFICE FOR DISPUTE RESOLUTION 6340 Flank Drive, Harrisburg, PA 17112-2764 CALL US ... (800) 222-3353 (717) 901-2145 TTY USERS: PA Relay 711

VISIT US ON THE WEB ... www.odr-pa.org