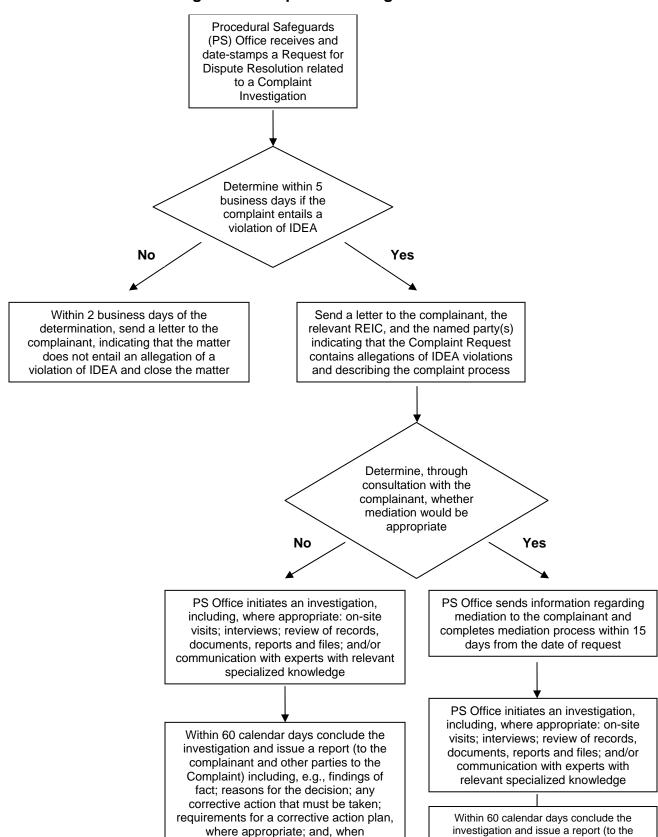
Procedural Safeguards Complaint Investigation Flowchart



appropriate, remedies

complainant and other parties to the Complaint) including, e.g., findings of fact; reasons for the decision; any corrective action that must be taken; requirements for a corrective action plan, where appropriate; and remedies, when appropriate