

**SPECIAL EDUCATION COMPLAINT RESOLUTION QUESTIONNAIRE  
2013-14 Federal Fiscal Year**

As you were recently involved with the Texas Education Agency's (TEA) special education complaint resolution process, we are interested in obtaining feedback from you regarding your experience with the process. While this questionnaire is not required, your response is greatly appreciated. Please answer the following questions and return the survey as promptly as possible in the enclosed self-addressed, postage-paid envelope.

**Section I**

**Directions:** Please check the box to indicate your reply to the question.

1. Which best describes your role in relation to this complaint? (Check only one)

- |  |   |
|--|---|
| <input type="checkbox"/> Parent                          | <input type="checkbox"/> Student                                |
| <input type="checkbox"/> Special Education Administrator | <input type="checkbox"/> School Administrator                   |
| <input type="checkbox"/> Attorney                        | <input type="checkbox"/> Third-Party Complainant (Non-Attorney) |
| <input type="checkbox"/> Other _____                     |   |

2. Did the TEA staff conduct the investigation of the complaint in a fair and impartial manner?

- Yes. Please explain.                       No. Please explain.

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3. Did the information you received in *the Notice of Special Education Complaint and Request for Response* regarding the complaint resolution process help you understand the process and the other options for resolving the dispute?

- Yes. Please explain.                       No. Please explain.

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4. Were you given an opportunity to explain your views regarding the issues in the complaint?

- Yes. Please explain.                       No. Please explain.

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**Section II**

**Please answer this section only if an investigative report was issued by TEA.**

5. Did the report address all of the special education issues in the complaint?

- Yes. Please explain.                       No. Please explain.

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6. Did the report clearly explain why the TEA reached its conclusions?

- Yes. Please explain.                       No. Please explain.

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**(Over)**

