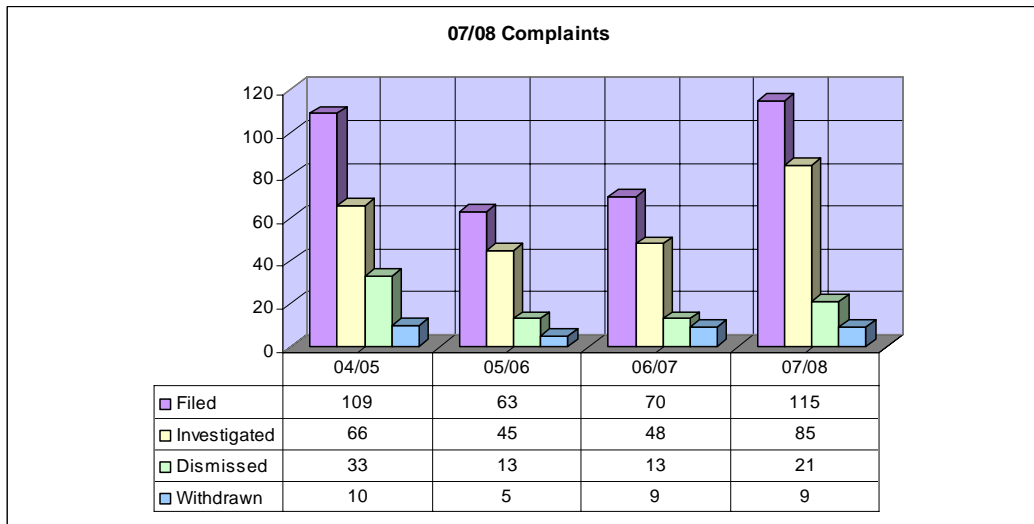


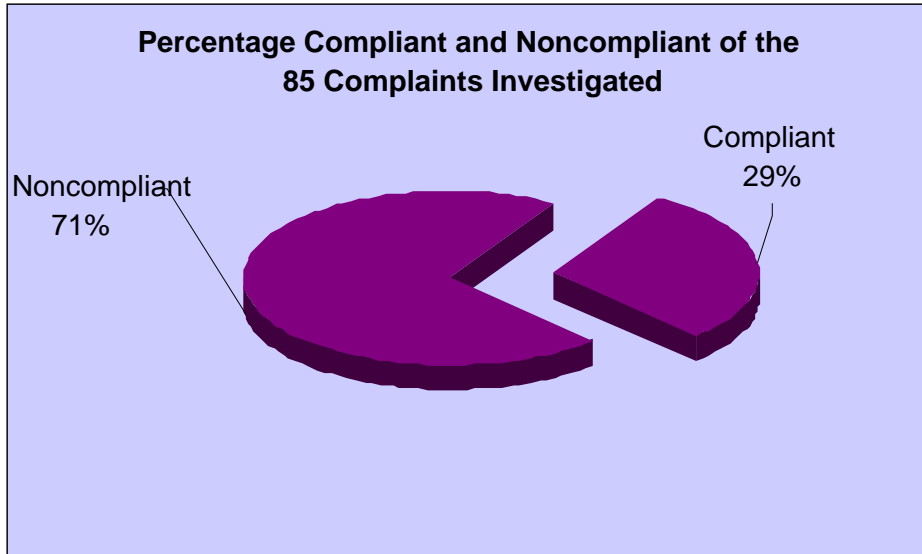
## Special Education Formal Complaints July 1, 2007 – June 30, 2008

Department of Public Instruction  
Exceptional Children Division

The Department of Public Instruction manages the state complaint procedures in accordance with the *Individuals with Disabilities Education Improvement Act* and accompanying federal regulations, and the *North Carolina Policies Governing Services for Children with Disabilities*.

Special Education Formal Complaints	Number	Percentage
Signed written complaints received	115	
Complaints with reports issued	85	74%
-Reports with findings of noncompliance	60	71%
-Reports completed within timeline	80	95%
-Reports completed within extended timeline	1	1%
Complaints withdrawn or dismissed	30	26%





The following table indicates the number of noncompliant issues and the percentage.

<b>Non-compliant Issues</b>	<b>Number</b>	<b>Percentage</b>
Access to Records and Confidentiality	2	2%
Child Find	4	3%
Discipline	5	4%
Educational Placements	1	1%
Evaluation Procedure	3	2%
IEP Content*	25	19%
IEP Implementation*	24	18%
IEPs Must be in Effect	3	2%
IEP Review/Revise	5	4%
IEP Team	9	7%
Initial Process*	16	12%
Length of School Day	3	2%
LRE	2	2%
Parent Participation	6	5%
Personnel Qualifications	3	2%
Procedural Safeguards*	15	11%
Reevaluation Process	7	5%
<b>Total</b>	<b>133</b>	<b>100%</b>

\*Top four comprised **50%** of the noncompliant issues.