# Recommendations

This was the activity where participants got in small groups of 5 people. They were asked to generate 3-5 recommendations to improve the process. There was group sharing but this reflects individual group work.

## Group:

Val Vetter Susan Etscheidt Curt Sytsma Diane Fogt Toni Blair

- 1. Review with parents/educators a prior list of whose coming.
- 2. Preappeal support group for parents and educators
- 3. Provision of IEP have authority to carry over provisions of IEP

Group:

Carla Peterson Jule Reynolds Pat Sitlington Ron Peeler

- 1. Parent training on communication (preventative) through preappeal process. Also rights.
- 2. Parent support and information
- 3. Advocate resources info PTI/PEC/other groups
- 4. Use of pre preappeal process resolution facilitators, involving issue identification
- 5. Better training on IEP process for parents/educators/advocates
- 6. Mediation How deep to explore issues How many issues addressed Let parties drive this.
- 7. Agreement in writing, written by parties (not mediator) w/support follow up for the agreement.
- 8. Don't make preappeal an IEP meeting, which is what can lead a school/AEA to want to bring a large group of educators.

Patrick Clancy Rhonda Buttjer Linda Hansen Greg Buntz Pat Carlson

### Before:

- 1. Some way of laying out issues that isn't so "legalistic" and addresses "what are we afraid of..." (combination of both?)
- 2. Someone (mediator?) during pre conference call help identify the underlying issues.

# During:

1. Communication follow-up plan is included in agreement & if a person is identified to oversee.

### After:

- 1. Said plan is used
- 2. He/she is informed what is to be done

\*\*\*Built in support for parents throughout the process.

Thomas Mayes Lashell Staley Gloria Klinefelter Dave Quinn Sandy Kraschel

### Before:

### Parent Education

- 1. Every Parent in a preappeal should get a contact from PEC.
- 2. PTIC involvement referrals
- 3. Readily available training materials, including 1 on 1, videos, print material, web resources.

Recommendation #1 is the key which may unlock all other necessary information.

4. Mediator, in pre – preappeal should reinforce availability of TLC, PEC, other resources.

## Before/During:

Forms, other instruments to help parties organize issues/recommendations, primarily for that party's use (however that party chooses to use it).

# During: reality and perceptions of fairness:

- Number of people at a meeting (only those necessary from LEA/AEA)
- 2 Separate rooms used or break out rooms available.
- 3 Know who will be in attendance in advance.
- 4 Parents know of support persons who may attend with them.
- 5 Follow up (after care) plan to address

#### After:

- 1. Failure to implement
- 2. No longer suitable of change in circumstance.
- 3. Including a responsible party to contact.
- 4. Contacts from the neutral to both parties.

Ann Tompkins Marion Panyan Deb Samson Hal Minear

Ask: "Who do expect to be at the meeting? "during the phone call by mediator" "may I give the parent-coordinator your name"?

### Before:

- 1. Parent to parent support
- 2. Parties define expectations for the end of the meeting include concerns and issues worksheets completed to share with other parties
- 3. Could be used itself as an early intervention
- 4. Maybe follow-up needs to originate at IEP meeting?
- 5. Staff development training offered to parents and teachers offered through State, AEA, LEA, web based?

## During:

- 1. Preappeal at night/evening to accommodate work schedules.
- 2. Ask before begins "what does success look like?"
- 3. Clarify the plan at the meeting for each recommendation ask "what will that look like"

#### After:

1. Process for parties regarding accountability for implementation post mediation meeting – mediator does not need to be present – having the meeting is part of the "agreement"

Linda Appleby Larry Bartlett Dee Ann Wilson Shelly Ackermann

### Before:

- 1. Expand pre-mediation communication
- 2. Parent cadre of parents already been through preappeal /mediation to link with parents requesting preappeal. But do we need another group/organization? Would need to be very careful of selection and training.
- 3. Possible video

## During:

1. How to deal with "control" of sharing /information.

### After:

- 1. Settlement agreement must include contingencies for communication, clarification of terms, follow up, evaluation/assessment/satisfaction
- 2. Contingency plan
- 3. Who will be the "shepherd?"